

HC8 WebAdmin Manual

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INTRODUCTION

What is HC8



HC8 is designed to ease its customers to give them the freedom to use any operating system. So now the customers while managing routine task of hosting business can enjoy the flexibility of the software as well. HC8 lets its users perform all the functions seamlessly and consistently in a confined separate environment for hosts, resellers and administrators.

They include all the administration tasks, server management, server migration, penta nine up time, built in smart back up and recovery system, DNS, mail, database connections, database backups and restoration, Website statistics and complete integrated auto billing. All the HC8 users can efficiently manage and maintain their FTP & web based sites.

The software differentiates itself from its competition by offering the most complete multilingual support of any hosting control panel system. Hosting Controller is available in 14 different languages including English, Spanish, Portuguese, Italian, Chinese, Korean, Russian, and Japanese.

HC8 is designed and developed as software system that can:

- Manage a cluster of web servers that exposes a centralized interface posing as single virtual entity.
- Capable of rebuilding any of its components (web servers) in case of any component break down, that means an assurance of 99.999% domain uptime.
- The n number of servers can have any Operating System (Windows/ Linux) installed on it.

- A Load Balancer should monitor and regulate the traffic within the cluster.

HC8 What's New

The latest version of HC CONTROL PANEL provides variety of new features and benefits that are bundled together under the banner of HC8. It ensures comprehensive automated services for all its end users and service providers. HC8 introduces a complete new look with more user friendly interface and numerous long-awaited features to assure real success for you in your hosting business.

HC8 offers absolute flexibility in terms of integrating CLICK & INSTALL APPS, now you can integrate hundreds of your own click and install applications with the control panel as per your business needs.

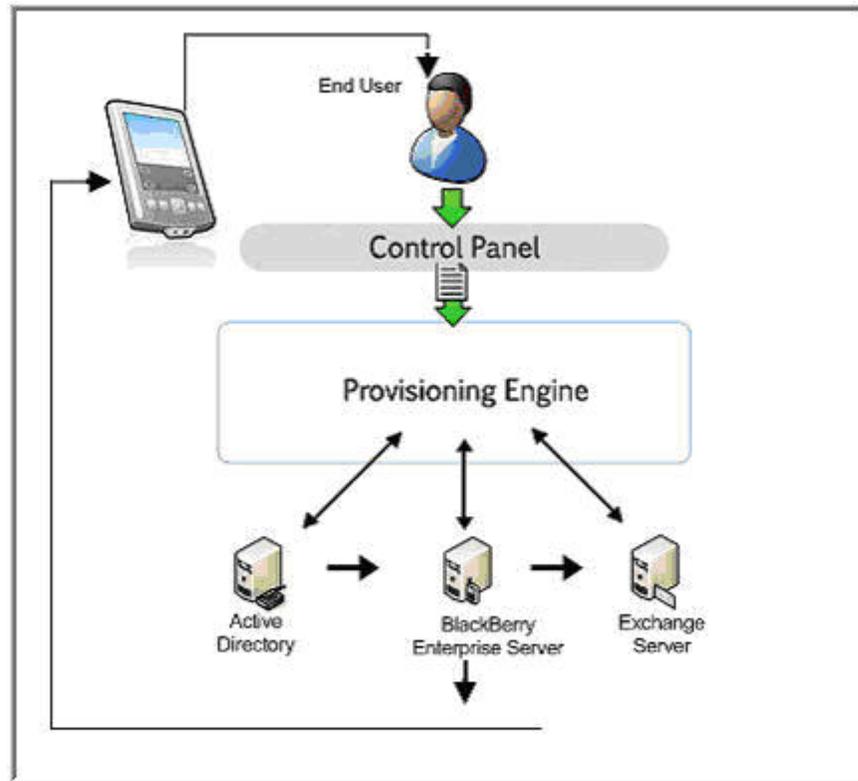
Following section of this document briefly states the most recent features of HC8 and the ongoing benefits of each.

- **BlackBerry Enterprise Server Activation**

BlackBerry Enterprise Server is robust software that acts as the centralized link between wireless devices, enterprise applications and wireless networks. It is specifically designed to meet the needs of enterprise and government organizations, it provides a proven, secure, open architecture for globally extending wireless communications and corporate data to mobile users. Therefore HC introduces BLACK BERRY SUPPORT in HC8.

Mobile emailing for service providers have never been as easy as it is now with the BlackBerry support in HC8. This powerful integration allows you to meet new challenges of the new era. It breaks communication barriers and ensures an excellent support for BlackBerry from its provisioning to management. This solution mainly empowers with the followings:

1. Automatic Provisioning of BlackBerry on BES
2. Automatic Email Sent to Users on BlackBerry Service Activation
3. BlackBerry Usage Statistics
4. BlackBerry Activation Removal
5. Resetting BlackBerry PIN



- **Microsoft Dynamic CRM Support**

Microsoft Dynamics CRM delivers rich sales automation, service management and marketing automation functionality through your browser and within your everyday productivity applications.

Keeping in view the drastic need of an absolute management and monitoring of customer relationships, HC8 offers Dynamic CRM support. It is a complete and proficient customer relationship management tool that is fully integrated with the control panel. The solution assists you in keeping absolute track of your customers i.e. from first time contact to purchase and all this in an organized manner. With the support of dynamic CRM, it turns out to be the most flexible and cost effective solution for your hosting business.

- **Advanced Exchange Features**

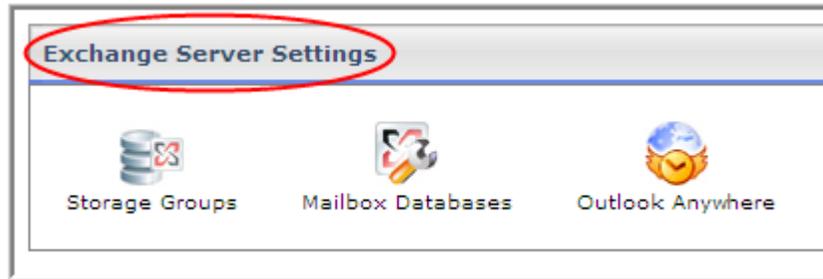
HC8 is enriched with extended MS Exchange 2007 features to provide comprehensive support for the industry's foremost messaging and collaboration tool. It ensures greater functionality, improved performance, better stability and additional product enhancements. These significant features are:

- **Mailbox Database Management**

HC8 provides comprehensive mailbox database management by offering complete control over the addition/edition/deletion of mailboxes and databases.

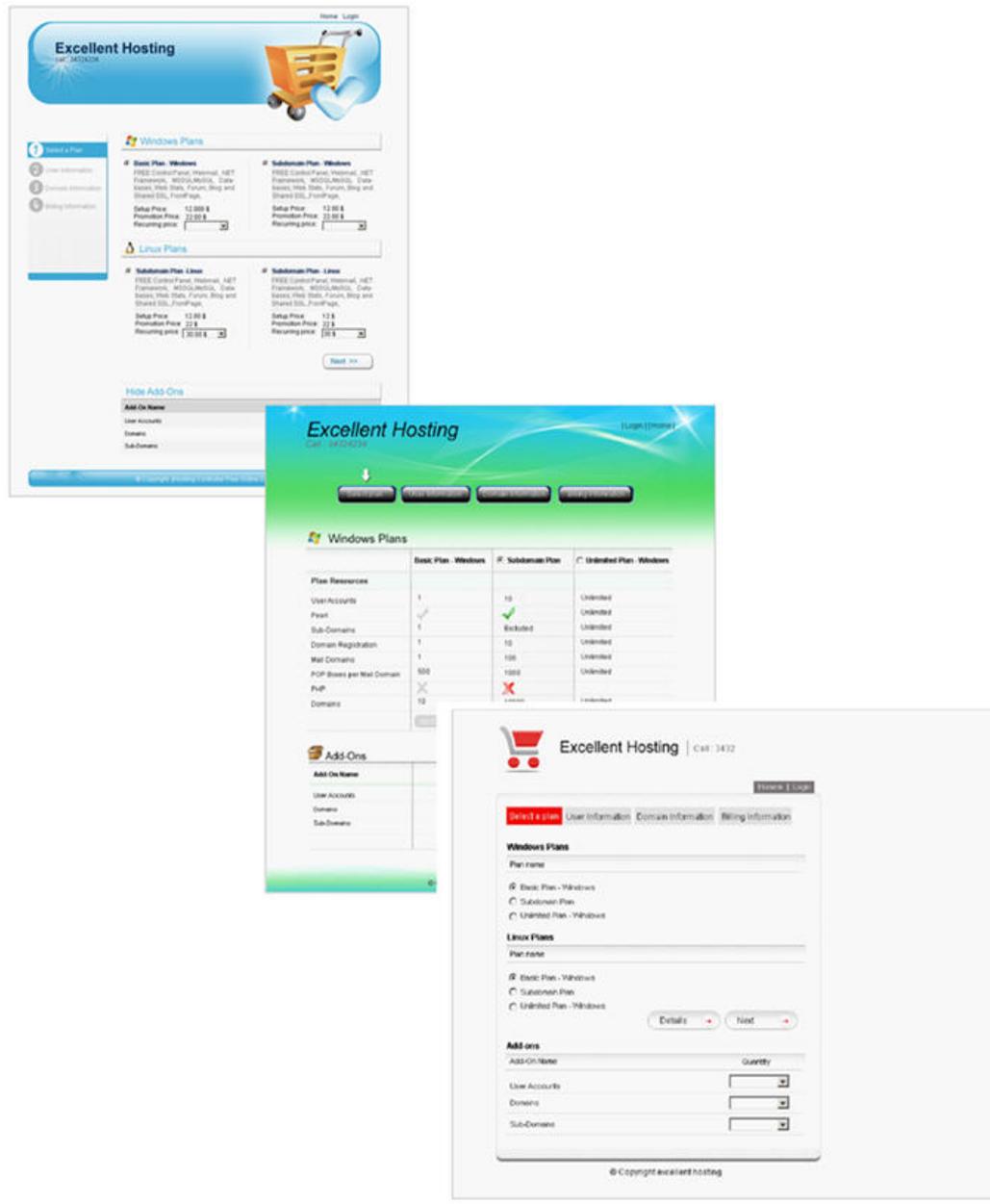
- **Public Folders Management**

HC8 assures complete management for the public folders. It allows you to create/edit/delete the folders as per your needs. Also, you can maintain a separate list of accepted and rejected senders to keep an absolute track of your senders.



- **Customizable and Advanced Level Auto Signup**

HC8 gives a new and comprehensible look to auto sign up. Now, you can customize your interface as required. You can place your own header & footer in the Auto Signup area. Also, you can select the skin that goes with your choice.



- **Click and Install Apps ++**

The enhanced support of CLICK AND INSTALL APPS ++ in HC8 is intended to provide round the clock ease and comfort to its users. Now, you can integrate any third party tool as required within a click and thus facilitates your end users with all these third party applications.

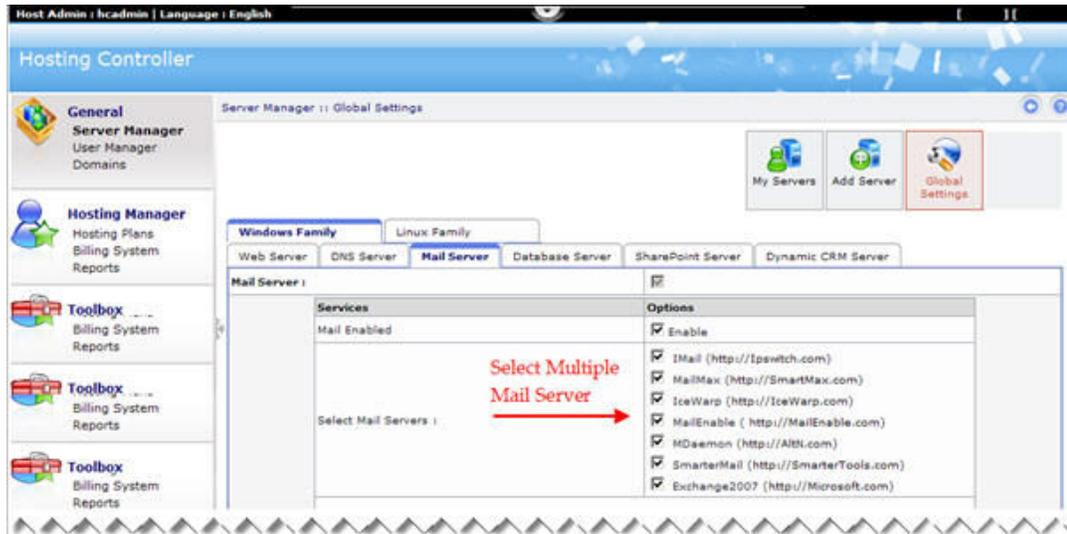
- **Multiple Mail Server Support**

With so many new features that exactly satisfy your demands, HC8 also brings multiple mail server support. Now, you can simultaneously assort various mail servers with the control panel as required.

You might be using "SmarterMail" as your web server and you want to offer MS Exchange 2007 services as well. With HC8, no big deal! It allows you to add

multiple mail servers in the cluster without effecting functionalities of any of these. So, you can easily add “MS Exchange 2007 Server” in the cluster.

Supposedly, you are using “IMail” as a mail server in your cluster and on the same time you also want to add “MailEnable” as another mail server. Yes, HC8 allows you to do so without disabling any of these.



- **User Friendly Interface with New Look & Feel**

A brand new skin is launched for HC8 named as AMPLELITE. It is specifically designed to assure easy and apparent use of the interface to enhance user experience with HC8. The new look offers new prospects, new designs and new junctures to all its users.



- **MS SQL 2008 Support**

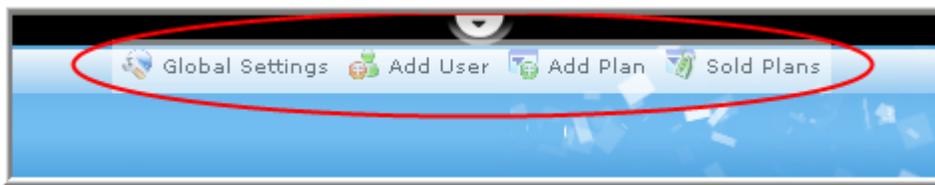
Now you don't need to worry about the security issues for your existing database. HC8 resolves all your safety concerns and thus introduces an extensive support for MS-SQL 2008.

- **Serv-U7 Support**

HC8 brings your way an absolute support for Serv-U7 that assures faster, secure and more reliable file transfer than ever.

- **Customizable Hotlinks Added in the Panel**

With so many long-awaited features, HC8 provides another great option to make the interface more robust and versatile. It allows you to add your favorite links on the top so that you don't need to search for them repeatedly. It gives a tidier look to the control panel as well as saves your searching time.



- **Awstats Version 6.9 Support [Linux Feature]**

HC8 ensures improve capabilities of Awstats in this new version. It shows complete statistics against any website, calculates absolute disk and traffic usage and provides complete statistics to you as required.

- **Click and Install Apps ++ [Linux Feature]**

Like Windows users, HC8 now also facilitates Linux users to integrate as many web applications as required in the control panel. You are not restricted to limited number of click and install applications rather you can add any kind of your own web applications/scripts with the panel.

- **Disk & Bandwidth Usage Calculation [Linux Feature]**

HC8 offers the longed-for feature as DISK & BANDWIDTH USAGE CALCULATION for Linux users. Now, the panel gives you better control to calculate your disk and HTTP/FTP/Mail traffic usage within few clicks.

- **Development Framework**

From the efficiency and security point of view all Development of Hosting Controller 8 is done using the latest dot NET frame work. It has mature debugging tools and thus ensures lesser bugs for the resulting product. It uses most of the industry standard protocols such as XML, SOAP and HTTP and thus facilitates distributed application communications efficient, ensuring all the security measures.

- **Centralized Database**

HC 7 uses a single centralized database, with reduced redundancy, improved security measures and easy management reducing the chances for bugs in the product.

- **Load Balancer**

One of the key features HC8 has is Load Balancing. In today's world we face slow trafficking on our networks. Among other reasons one big reason is over

loaded servers. HC8 introduces its load balancing component which is built in, it will automatically balance the traffic load in your cluster.

When there is more than one Shared Hosting server in the Cluster, resellers share the resources on these Shared Hosting servers. HC8 has a built-in mechanism to balance the user load among the servers.

In case of Reseller Hosting, load balancing operates likewise but only among the servers that are dedicated for Reseller Hosting. In other words, servers with Shared Hosting and servers with Reseller Hosting do not overlap but both groups implement load balancing among their respective group.

Currently load balancing in HC8 is based on the number of users (webadmin) i.e. HC8 maintains the number of webadmin nearly at the same level on each server e.g. if server A has 5 webadmins and B has 6, the next webadmin would be created on server B.

There are provisions in the load balancing mechanism to enhance it further i.e. later the load balancing can be based on the amount of bandwidth, memory or cpu usage or some other parameter for future enhancements.

It is important to mention here that a webadmin(end user) can have resources only on one server and the resources (domain resources and user account) for a webadmin cannot be shared on multiple servers (incase of separate servers for Mail, DNS and Database, webadmin can have mail and database on different server than web server).

Only resources of the resellers can be shared across multiple servers. Load balancing is transparent to the resellers and webadmins.

- **Windows and Linux Support**

HC8 gives its users the freedom to use any operating system (Windows/Linux) on the servers, with just one limitation that the control or Master server must have Windows Servers installed on it. This provides flexibility to manage Windows (IIS) and Linux (Apache) Web Servers simultaneously through a centralized single interface.

- **Standardization**

HC8 introduces the golden principal of standardization for your cluster and reduces many management headaches. You only have to set standards for all the roles (Database server, web server, DNS server, Mail Server) of servers in your cluster once and HC8 will be functioning properly dealing with all issues involved. More interestingly you can also change this standardization for your cluster any time if required; you only have to update your respective server(s) accordingly.

- **Integrated Control within Panel**

Main control of HC8 is now integrated within the panel as Global Settings (Unlike the settings.exe in previous versions). You can easily perform any kind of setting for any of your server in the cluster with just simple clicks. For Host Administrator, HC8 has a new menu named Server Manager in the control panel.

- **Improved Installation Procedure**

The installation procedure is made lot easier. It should be made clear that servers in your cluster are of only two types:

- **Database Server:** (It can only be one and it performs cluster management, it is the first server of cluster)

- **Subsequent Server:** (Any server other than database server is subsequent server)

You only have to configure your Database server at the time of installation. Rest of the configurations (setting paths, enabling third party software etc) and standardization can be done after software installation procedures.

- **Improved Error Handling**

HC8 comes with improved error handling techniques. It uses XML log generation at the back end which not only helps in error handling but also in error tracking. This way, errors will be tracked and fixed with lesser duration of time.

- **Customer Resource Automatic Quota Checking**

HC8 introduces mature quota checking procedures for not only System resources but also for Customer resources. You can freely add as many customer resources as required in your plans, without worrying about their quota management.

- **Cluster Management with Central Control**

Now you can manage any of your servers with just one interface. HC8 relieves the pain of logging different servers separately and performing related management tasks. More over to ensure security, this cluster distribution is not visible to your users (resellers and webadmins).

- **NAT Independent**

In HC8, a cluster can be made independent of the NAT i.e. we can have a server of the cluster outside the NAT. Previously in HC6.1, DCOM remote call was limited to the machines within the NAT IP range because of DCOM limitations. In dot NET based remoting service; there is no limitation like this. Moreover the services like IIS, Stats, and Mail etc now have got more detailed features and more attributes, which can be controlled within control panel.

- **Click & Install Apps.**

In addition to Phpbb, WordPress and HC forums, two new click & install Apps are included in HC8 which are OS Commerce and bBlog. Three new applications will be added before complete version is released which are going to be: Snitz Forums, ZenCart and PHPMyAdmin

- **Flexible Installation Options:**

HC gives you the freedom of selecting installation option best suited for you in advance. This option is purely provided to save your valuable time and money. HC8 comes with two different options of installations, one with MSDE bundled with HC8 installer and one without the MSDE. In case you do not want to go for the MSDE option, you can select the installer without the MSDE version and save your time by downloading that extra chunk you do not even need.

- **Smooth Install and Uninstall:**

HC8 is everything you need to start and setup your hosting business. With its effortless installation procedures it helps you get going just like that. You face no botheration in case you need to repair or uninstall the software even that is just a few clicks game.

1. The installation setup provides you with the following options:

- Install
 - Repair
 - Remove
2. To install HC8, you need to run the setup and select the Install option.
 3. You can remove HC8 by running the setup and selecting the Remove options or you can go to Control Panel -> Add/Remove Programs and select the Remove/Change option for HC8.
Note: (Both procedures work the same).
 4. If HC8, installed with MSDE, is removed (uninstalled), MSDE will not be removed. The user will have to remove it manually.
 5. You can also Repair/Remove software without any mess, by simply running the setup and selecting the repair option.

- **Improved GUI with New Versatile Gadgets:**

Along with the competent features and efficient functionality, HC8 skys in with a cooler and friendlier UI. With its popular panel XP theme it now introduces perfectly structured Cool Tab skin and convenient Cool Tree skin, both in groovy and dandy colors.

HC8 Features at a Glance



- BlackBerry Enterprise Server Activation
- Microsoft Dynamic CRM Support
- Advanced Exchange Features
 - Mailbox Database Management
 - Public Folders Management
- Customizable & Auto Level Signup
- Click and Install Apps ++ (Windows, Linux)
- Multi Mail Server Support
- User Friendly Interface with New Look & Feel
- MS SQL 2008 Support
- Serv-U7 Support
- Customizable Hotlinks Added in the Panel

- Disk and Bandwidth Usage Calculation (Linux)
- Awstats 6.9 Version Support (Linux)
- Flexibility to use any operating system (Windows, Linux).
- Cluster Management with single UI.
- Built in Smart back-up.
- Built in Smart recovery.
- Built in Load Balancing Component.
- Complete Migration of Existing Accounts & Websites.
- Unlimited Reseller Hosting.
- Unlimited Hosting Plan Creation.
- Private Labeling.
- Name-based & IP-based Hosting.
- MS FTP and Serv-U FTP support.
- Support for 6 Mail Servers, 3 DNS Servers, 5 Web Statistic Servers.
- Support for EVERY Payment Processor.
- Support for 2 Domain Registrars.
- Standardized Domain Registration Management.
- Complete DNS/Mail/IIS/Stats Automation.
- Advanced Integrated Billing.
- Integrated control within panel.
- Integrated Trouble Ticket System.
- Integrated Message Center.
- Click & Install Applications.
- Customizable Sign-up Forms.
- Disk Usage Reports & Alerts.
- Bandwidth Usage Reports & Alerts.
- Hosting Quota Reports & Alerts.
- Versatile Skin Layouts and Themes.
- Database Manager, FrontPage Manager, SSL Manager, COM Manager.
- Folder Manager, Index Server Manager, Windows Services Manager.
- Easy Custom Menu addition.
- Install on Click Forum Application.
- Life Time 24x6 FREE Support & Installation.

HC8 Sections Subsections

To give you a better understanding of the product structure and its interface you must know the main areas the product is divided. Most of them are based on the functioning they provide.

HC8 is divided into following sections and subsections (each sub-section may also have it own further division):

- **General**
 - User Manager
 - Domains
- **Hosting Manager**
 - Hosting Plans
 - Billing System
 - Reports
- **Toolbox**

- Tools
- **System**
 - My Server
- **Help**
 - Trouble Ticket
 - Message Center

GENERAL

User Manager

During the process of hosting a new client, you need to add a new user (reseller) for that client. Panel enables you to list all of your users and edit or delete those users, if required. Once a new user has been added, you can sell plans to that user.



Following are the tasks you can perform under this section:

- Viewing all your users.
- Editing account of a user.
- Disable the account of a user.
- Deleting an existing user.
- Adding an FTP user.
- Granting folder access to the new FTP user.

Adding an FTP user

To add a new ftp user click the user manager menu:

- Click the **User Manager** menu under the **General** section.
- Click **Add User** submenu.
- On add FTP user page provide the **General Information** and click **Add User** button:

Login Name:

This is the login name of the FTP User.

Login Password:

The FTP User has to provide a password to have access to the panel. The login name is visible, but the password is not visible. It is a set of secret characters. It is recommended that password should consist of a combination of letters and numbers.

Confirm Password:

Here re-type the password you have provided in the above field.

Description:

This is any extra information you like to add about your FTP User to make it more descriptive.

Disable User:

Tick this check box if you want to disable the account of this FTP User. This is normally done in case the user has not paid any due payments.

Select the FTP folder on which you want to Grant Access to this User:

With every website, panel creates four folders in website folder. At the time of FTP user creation, you may require to grant access to these folders. But you have to grant this access separately for each folder for every website. All the websites created under your account will be displayed.

WWW:

The websites files are uploaded to the /www folder.

DB:

The website database will be uploaded in the /db folder.

SPECIAL:

This is a spare folder and can be used for any purposes, for example the mail boxes for your website could be stored in the /special folder.

LOG:

The website logs will be stored in the /log folder. The user can download raw logs from here.

Add User

General Information

Login Name : *

Login Password : *

Confirm Password : *

Description :

Disable User :

Select the FTP folder on which you want to grant access to this user :

feb1.com (Website)

Folders	<input checked="" type="checkbox"/> www
	<input checked="" type="checkbox"/> db
	<input type="checkbox"/> special
	<input type="checkbox"/> log

feb2.com (Website)

Folders	<input checked="" type="checkbox"/> www
	<input checked="" type="checkbox"/> db
	<input type="checkbox"/> special
	<input type="checkbox"/> log

feb3.com (Website)

Folders	<input checked="" type="checkbox"/> www
	<input checked="" type="checkbox"/> db
	<input type="checkbox"/> special
	<input type="checkbox"/> log

feb4.com (Website)

Folders	<input checked="" type="checkbox"/> www
	<input checked="" type="checkbox"/> db
	<input type="checkbox"/> special
	<input type="checkbox"/> log

jan30.com (Website)

Folders	<input checked="" type="checkbox"/> www
	<input checked="" type="checkbox"/> db
	<input type="checkbox"/> special
	<input type="checkbox"/> log

Disabling the account of a user

To disable the account of an FTP user:

- Click the **User Manager** menu under the **General** section.
- Click the **My User** submenu.
- Select the required user in the table listing and press the **Disable** button.

Deleting an existing user

To delete a exiting user account:

- Click the **User Manager** menu under **General** section.
- Click the **My User** submenu.
- In the table listing select the required user and press the **Delete** button.

Granting folder access to the new ftp user

To grant folder access to the new user:

- Click the **User Manager** menu under the **General** section.
- Click **Add User** submenu.
- On add FTP user page provide the **General Information** about the new user, grant the access as follows:

Select the Folder on which you want to Grant Access to this User:

With every website, panel creates four folders in website folder. At the time of FTP user creation, you may require to grant access to these folders. But you have to grant this access separately for each folder for every website. All the websites created under your account will be displayed.

WWW:

The websites files are uploaded to the /www folder.

DB:

The website database will be uploaded in the /db folder.

SPECIAL:

This is a spare folder and can be used for any purposes, for example the mail boxes for your website could be stored in the /special folder.

LOG:

The website logs will be stored in the /log folder. The user can download raw logs from here.

Viewing details of all your users

To view all you users:

- Click **User Manager** menu under **General** section.
- You will be displayed with the following details about all your users.

User Name:

This is the user's login name. You can sort users by using this link. This is actually the access name of the user for the panel.

Description:

It is actually any related information about your user, which may further help to describe the user.

Level:

It shows if the webadmin is at webadmin level or a FTP User.

Editing PASSWORD of a user

To edit the account of a user:

- Click the **User Manager** menu under the **General** section.
- Click the **My User** submenu
- Select the user from the table listing for whom you want to edit the account.
- Click the **Edit User>>Change Password** button.
- You will be directed to the edit password page.
- Update the information as required and press the **Change Password** button.

Change Password

To change the password of the selected user, tick this check box. When you tick this check box, two new following fields appear on the screen.

Login Password:

Here provide the new password.

Confirm Password:

Here re-type the given password.

Domains

Domain Registration is a process of selecting a unique name on the Internet. If no other such name exists all over the internet only then you can successfully register the desired name. A domain name is always unique over the internet

These are the task you can perform related to domain name registrations:

- Searching a specific website
- Adding a new website
- Viewing all your FTP Sites.
- Viewing your Name Based FTP websites
- Viewing all your website.
- Viewing properties of a particular website
- Creating a subdomain
- How to stop/start a website
- Redirecting a website to a new URL
- Setting access permissions for your websites
- Editing custom errors for your website
- Setting host headers for your website
- Adding a virtual directory for your website
- Adding a private folder for your website
- Adding mail box for your mail domain
- Adding a list for your mail domain
- Deleting the mail domain for your website
- Viewing database details of your website
- Taking backup of the database for your website
- Restoring the database for your website
- Deleting the database for your website
- Viewing details of ODBC DSN for your website
- Editing the DSN

- Deleting the existing ODBC DSN
- Installing frontpage extension for your website
- Viewing web stats of your website
- Deleting the statistics website
- Enabling/disbaling Perl scripting for your website
- Enabling/Disabling ASP Scripting for your website.
- Enabling/Disabling PHP Scripting for your website.
- Enabling/Disabling Cold Fusion Scripting for your website.
- Viewing detail of Shared SSL for your website.
- Installing blog for your website
- Delete/ Disable blog for your website.
- Disable ASPFusion components for your website.
- Installing forums for your website.
- Creating index catalogs for your website.
- Unregistering a COM components for your website.
- Viewing folder hierarchy for your website.
- Adding new folder for your website.
- Setting access permissions for your website folders.
- Viewing Disk Usage summary for your website.
- Viewing Bandwidth consumption for your website.
- Deleting a website

Searching a specific website

To search a particular website:

- Click the **Domains** menu under the **General** section.
- Above the table listing type in the name of the domain you want to search, and click the search image icon.

Adding a new website

To add a new website:

- Click the **Domains** menu under the **General** section.
- Click the **Add Website** submenu.
- On the add website page provide the following information and click the **Next** button.

General Information

Website Name:

Here enter the name of the website.

Website Type:

Select the type of the website being added. It can be IP based or Name Based.

- To create a website that has its own separate public IP address and the respective HTTP GET requests are resolved by using the IP address instead of the name, then choose the IP based Domain option.

- To create a website that shares a single public IP address with other website, then choose the name based domain option. Such websites can not be accessed through IP address directly.

Advanced Settings:

To make the advanced settings for the website, click this button this includes settings like anonymous access, permissions etc.

Allow Anonymous:

Anonymous access, when enabled, allows anyone access without asking for a user name or password. By default anonymous access is ON.

Access Permissions:

You can set a variety of access permissions that apply to the virtual directory as a whole. This can range from only allowing browsers to read the virtual directory right through to allowing browsers to view your directory structure. The following permissions are available. And you can have multiple types of permissions available at a time.

Read

Sites with read access will be displayed to browsers.

Write

Sites with write access can be modified by browsers.

Directory Browsing

Sites with directory browsing access will display the directory structure to browsers.

FrontPage Extensions

Sites with FrontPage Extensions will display the directory structure to browsers.

Execute Permissions:

Select permissions from the list as required.

Enable Default Document:

Tick this check box to enable default document for the selected website. A default document tells the web server how to behave when it receives a request for your site that does not specify a specific page. For example, when a web server receives a request for `http://yourdomain.com`, you can set it to automatically display any document titled `default.htm`, followed by `default.asp`, `default.html` etc., or any other name or type of file you want.

Default Document:

In Default Document box, enter the names of the documents that you want processed first in order, each followed by a comma and no space. e.g. `default.htm, default.asp, index.htm, index.asp`.

Mail Settings:**Mail Access:**

Tick this check box to enable the mail access for the website.

- Now select **Next** button.
- Provide the following information and click the **Next** button.

Hosting Plan Information:

Hosting Plan:

This is the hosting plan information for the site being added.

Exchange Mailbox Databases:

Select required mailbox databases from the list.

- Now select **Next** button.
- Provide the following information and click the **Add Website** button.

Website to Create Temporary Virtual Directory:

If you have selected the name based option you need to select a virtual directory here. And your default selected option selected here would be "Do Not Create Temporary Virtual Directory"

IP Less Domain IP

In case you have selected the IP based option for the website, then you have to select the IP from the drop down menu.

Creating a sub-domain

To add a sub domain for a website:

- Click the **Domains** menu under the **General** section.
- Click the **My Website** submenu.
- In the table listing select the required domain and click the **Add Sub Domain** button
- On the add sub domain page provide the following information and click the **Next** button.

General Information

Sub Domain Name:

Here enter the required name for the sub-domain. For example sale.yourdomain.com or support.yourdomain.com

Sub Domain Type:

Select the type of the website being added. It can be IP based or Name Based.

- To create a website that has its own separate public IP address and the respective HTTP GET requests are resolved by using the IP address instead of the name, then choose the IP based Domain option.
- To create a website that shares a single public IP address with other website, then choose the name based domain option. Such websites can not be accessed through IP address directly.

Advanced Settings:

To make the advanced settings for the website, click this button this includes settings like anonymous access, permissions etc.

Allow Anonymous:

Anonymous access, when enabled, allows anyone access without asking for a user name or password. By default anonymous access is ON.

Access Permissions:

You can set a variety of access permissions that apply to the virtual directory as a whole. This can range from only allowing browsers to read

the virtual directory right through to allowing browsers to view your directory structure. The following permissions are available. And you can have multiple types of permissions available at a time.

Read

Sites with read access will be displayed to browsers.

Write

Sites with write access can be modified by browsers.

Directory Browsing

Sites with directory browsing access will display the directory structure to browsers.

FrontPage Extensions

Sites with FrontPage Extensions will display the directory structure to browsers.

Execute Permissions:

Select permissions from the list as required.

Enable Default Document:

Tick this check box to enable default document for the selected website. A default document tells the web server how to behave when it receives a request for your site that does not specify a specific page. For example, when a web server receives a request for `http://yourdomain.com`, you can set it to automatically display any document titled `default.htm`, followed by `default.asp`, `default.html` etc., or any other name or type of file you want.

Default Document:

In Default Document box, enter the names of the documents that you want processed first in order, each followed by a comma and no space. e.g. `default.htm, default.asp, index.htm, index.asp`.

Mail Settings:

Mail Access:

Tick this check box to enable the mail access for the website.

Virtual Directory / IP Config	
General Information	
Sub Domain Name :	http://www.domain.test.com *
Sub Domain Type :	Name Based Domain
Advance Settings :	Configure
Allow Anonymous :	<input type="radio"/> No <input checked="" type="radio"/> Yes
Access Permissions :	<input checked="" type="checkbox"/> Read <input type="checkbox"/> Write <input type="checkbox"/> Directory Browsing <input type="checkbox"/> FrontPage Extensions
Execute Permissions :	Scripts Only
Enable Default Document :	<input checked="" type="checkbox"/>
	default.html, default.htm, default.asp, default.aspx, index
Mail Settings	
Mail Access :	<input checked="" type="checkbox"/> Enable

- Now select **Next** button.
- Provide the following information and click the **Next** button.

Hosting Plan Information:

Hosting Plan:

This is the hosting plan information for the site being added.

Exchange Mailbox Databases:

Select required mailbox databases from the list.

- Now select **Next** button.
- Provide the following information and click the **Add Sub Domain** button.

Website to Create Temporary Virtual Directory:

If you have selected the name based option you need to select a virtual directory here. And your default selected option selected here would be "Do Not Create Temporary Virtual Directory"

IP Less Domain IP

In case you have selected the IP based option for the website, then you have to select the IP from the drop down menu.

Adding a Mail List for your Mail Domain

To add a mail list for your website:

- Under the **Tools** section click the **Mail Manager** link.
- In the table listing click the required domain for which you want to add the mail list, and press the **Distribution Lists** button.
- Select **Add Distribution List** button.
- On the list page, provide the **Display Name**, **Email Address**, **List Administrator** and **Members** and click the **Add Distribution List** button.

Viewing details of your websites

To view the details of all your domain:

- Click the **Domains** menu under the **General** section.
- Click the **My Websites** submenu.
- You will be displayed with the following details about your domain in a table listing

Website Name:

This is the name of website. The name of the site is also a hyperlink to access it. So you can directly browse the site by just clicking Website Name link of that specific site. For example you can browse the site www.myfirstwebsite.com by clicking its name in the Website Name column.

IP Address:

This is the IP Address of the website.

Plan Name:

This is the name of the plan under which the respective website is created.

Total Parked Domains:

This shows total number of parked domains for this website. Parked domains are registered domains but they dont exist physically in IIS, instead they resolve to any existing domain. For Example: if you have mysite.com as your domain name..and you also want to own my-site.com but you don't want to create a separate site for it. You will create mysite.com and park my-site.com on it.

Manage Your Websites			Total Websites : 2
<input type="button" value="Properties"/> <input type="button" value="Add Sub Domain"/> <input type="button" value="Delete"/>			
Website Name	IP Address	Plan Name	Total Parked Domains
<input checked="" type="radio"/> test.com	Shared [192.168.0.137]	Basic Plan - Windows [Sep 11, 2009]	0
<input type="radio"/> test2.com	Shared [192.168.0.137]	Basic Plan - Windows [Sep 11, 2009]	0

Page : 1 of 1

Viewing the details of the ftp sites

To view the details of your FTP sites:

- Click the **Domain** menu under the **General** section.
- Click the **FTP Site** submenu.
- You will be displayed with the following information about the FTP sites:

FTP Site Name:

This is the name of the FTP Site.

Plan:

This is the plan name under the FTP site is created.

Viewing properties of a particular website

To view the properties of a particular website:

- Click the **Domains** menu under the **General** section.
- Click the **My Websites** submenu.
- In the table listing select the required website and click the **Properties** button.
- You will be displayed with the following properties about the website.

General Information:

This is the general information related to the selected website. And it consists of the following information.

Hosting plan:

This is the plan name under which the selected website is created.

Domain Status:

It is the current status of website. It can be either Running or Stopped.

IP Address:

This is the IP Address of the website.

Resource Usage Details:

These are the details of all the hosting means assigned in the respective plan.

Resources:

This is the quantity/limit of the respective resource you can use according to your plan.

Consumed:

This is the consumed/used respective resources of what you were allowed.

Properties of "test.com"	
General Information	
Hosting Plan :	Basic Plan - Windows [Sep 11, 2009]
Domain Status :	Running
IP Address :	192.168.0.137 (Shared)
[Resource Usage Details]	
Resources	Consumed
ODBC DSN :	0
COM Registration :	0
FrontPage Extension :	
Shared SSL :	
Disk Space (MB) :	0.00 MB
Bandwidth (MB) :	0.00 MB
Mail Domains :	
Mailboxes :	0
Distribution Lists :	0
Public Folders :	0
BlackBerry :	0
ActiveSync :	0
Statistic Sites :	
PHP :	

Deleting a website

To delete a website:

- Click the **Domain** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click **Delete** button.
- Your website will be deleted.
- After website deletion you will be displayed with the deletion summary.

Note:

Panel will only provide a confirmation message, before deleting the website. And once that message is confirmed the website will be deleted. With the website deletion all the website resources (POP Boxes, sub domains, mail domains etc), services (mail boxes, mail lists, database etc) and settings (scripting settings) will be deleted as well.

Viewing Disk Usage summary for your website

To view the disk usage summary for your website:

- Click the **Domain** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Reports** section click the **Disk Usage** link.

Adding a virtual directory for your website

To add a virtual directory for you website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Domain** section click the **Virtual Directories** button.
- Click the **Add Virtual Directory** button, and provide the following information for the website.

Virtual Directory Name:

Here enter the name you want to give to the virtual directory being added.

Folder Path:

Here enter the physical path for the virtual directory being added.

.Net Framework:

Select this checkbox if you want to install .Net Framework.

.Net Framework Version:

Select version of .Net Framework from the list as required.

Allow Anonymous:

Anonymous access, when enabled, allows anyone access without asking for a user name or password. By default anonymous access is ON.

Access Permissions:

You can set a variety of access permissions that apply to the virtual directory as a whole. This can range from only allowing browsers to read the virtual directory right through to allowing browsers to view your directory structure. The following permissions are available. And you can have multiple types of permissions available at a time.

Read

Sites with read access will be displayed to browsers.

Write

Sites with write access can be modified by browsers.

Directory Browsing

Sites with directory browsing access will display the directory structure to browsers.

Execute Permissions:

Sites with execute access will allow applications to run.

None:

This option implies that you don't allow any kind of script or executables to run at the selected website.

Scripts:

This option implies that you only allow scripts to run at selected website.

Scripts & Executables:

This option implies that you only allow both scripts and executables to run at selected website.

Adding Mail Box for your Mail Domain

To add a mail box for your website:

- Under the **Tools** section click the **Mail Manager** link.
- In the table listing click the domain for which you want to add mail box, and press the **Mailboxes** button.
- On the mail boxes page click the **Add Mail Box** button and provide the following information for the new mail box:

Mailbox Name:

Here enter the name you want to give to the new mail box. For example comments, FAQ etc.

Password:

Here enter the password you want to set for the new mail box.

Confirm Password:

Here re-type the password you have just entered in the above field.

Advance Options:**General Profile:**

Select **Configure** to specify the information in the fields as required.

Advance Settings:

Select **Configure** to specify the information in the fields as required.

Advance Features:

Select **Hide From Address Book** if you want this mail box not to be shown in the address book.

Select **Hide From Address Book** if you want this mail box not to be shown in the address book.

Protocol Settings:

Select protocol(s) to send/receive Emails for this mail box.

Mailbox Size:

Specify size of the mailbox or leave it as server default.

Outgoing Message Size Limit:

Specify size of the mailbox for outgoing messages.

Incoming Message Size Limit:

Specify size of the mailbox for incoming messages.

Deleting the existing ODBC DSN

To delete a DSN for your website:

- Click the **Tools** section then **DSN Manager** link.
- In the table listing select the required DSN and click the **Delete** button.

Installing forums for your website

To install the forums for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Click & Install Apps** section click the **Forums** link.

- Click the **Install Forums** button, specify the information as required and select **Install App**.

Install Forums

General Information

Application Name :

Website Name :

Virtual Directory Name :

Database Name :

Database Login :

Password :

Confirm Password :

Select Database Instance :

This is a third party application which is being bundled by Hosting Controller. This application comes with no warranties of any kind. Although Hosting Controller has tested this application but Hosting Controller cannot be held responsible for any errors or bugs in this application. Your use of this application is at your own discretion and risk. Checking "I Accept" means that you agree to the above disclaimer.

I Accept

Viewing folder hierarchy for your website

To view the folder hierarchy for your website:

- Under the **Tools** section click the **Folder Manager** link.
- On the Folder Manager page you can view the folder hierarchy and listing. You can also browse your website folders from here as well.

Folders		Listing of Files / Folders				
		Name	Type	Size	Last Modified	Actions
Root						
test.com		test.com	Folder		Oct 1, 2009 3:22:41 PM	
test2.com		test2.com	Folder		Oct 3, 2009 12:13:29 PM	

How to Stop/Start a website

To stop/start a website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Domain** section click the **Start/Stop** website link.

The website will be stopped if it was running
 The website will be started if it was stopped.

Creating index catalogs for your website

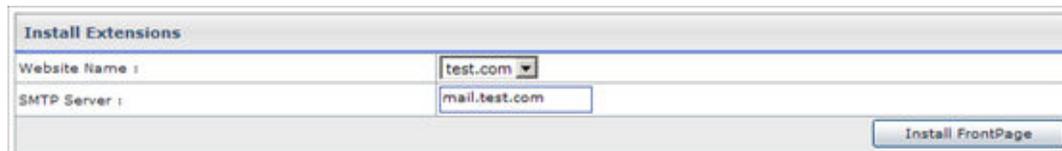
To create index catalogs for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Domain Services** section click the **Index Catalog** link.
- Click the **Create Catalog** button for your website.

Installing FrontPage Extension for your website

To install the front page extensions for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Tools** section click the **FrontPage** link.
- On the FrontPage Extension page, select the **Website Name** and **SMTP Server** and click the **Install FrontPage** button.



The screenshot shows a dialog box titled "Install Extensions". It has two input fields: "Website Name" with a dropdown menu showing "test.com" and "SMTP Server" with a text box containing "mail.test.com". At the bottom right, there is a button labeled "Install FrontPage".

Delete/Disable Blogs form your website

To delete blog for your website:

- Click the **Domain** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Click & Install Apps** section then **Blogs** link.
- In the table listing click the required website and click the **Delete/Disable** link.

Note:

You can only disable/delete blog if they are installed for your website.

Delete your site stats

To delete the stats for your website:

- Click the **Domain** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Domain Services** section and then **Web Stats** link.

- In the table listing click the required stats site and click the **Delete/Disable** link.

Stats Sites		Total Stats Sites : 1
<input type="button" value="Delete"/>		
Website Name	Action	
test.com	View Stats	

Page : 1 of 1

Editing custom errors for your website

To edit the custom errors for a website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Domain Properties** section click the **Custom Errors** link.
- Select the respective error from the **HTTP Error** column and click the **Edit Message** button.

HTTP Error	Type	Contents	Default Text
<input checked="" type="radio"/> 400	FILE	C:\WINDOWS\help\iisHelp\common\400.htm	Bad Request
<input type="radio"/> 401: 1	FILE	C:\WINDOWS\help\iisHelp\common\401-1.htm	Unauthorized Logon failed
<input type="radio"/> 401: 2	FILE	C:\WINDOWS\help\iisHelp\common\401-2.htm	Unauthorized Logon failed due to server configuration
<input type="radio"/> 401: 3	FILE	C:\WINDOWS\help\iisHelp\common\401-3.htm	Unauthorized Unauthorized due to ACL on resource
<input type="radio"/> 401: 4	FILE	C:\WINDOWS\help\iisHelp\common\401-4.htm	Unauthorized Authorization failed by filter

- Provide the following information as required and click the **Save Settings** button.
 - Error Code:**
This is the error code you are editing. It is prepopulated by the panel for your ease.
 - Default Text:**
This is the default text for this code. This is also repopulated by the panel for your ease.
 - Message Type:**
Select File to customize an error message by mapping to a file, or select URL to customize an error message by mapping to a URL.
 - File / URL:**
Enter the File or URL path of the new error page in this box.

Edit Error Message of "test.com"	
Error Code :	400
Default Text :	Bad Request
Message Type :	File
File :	C:\WINDOWS\help\iisHelp\common\4 <input type="button" value="Browse"/>
<input type="button" value="Save Settings"/>	

Unregistering a COM components for your website

To unregister a COM:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Domain Services** section click the **COMs** link.
- In the table listing, select the required COM and press the **UnRegister** button.

Deleting the Mail Domain for your website

To delete a mail domain for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- In the table listing click the domain for which you want to delete and press **Delete** button.

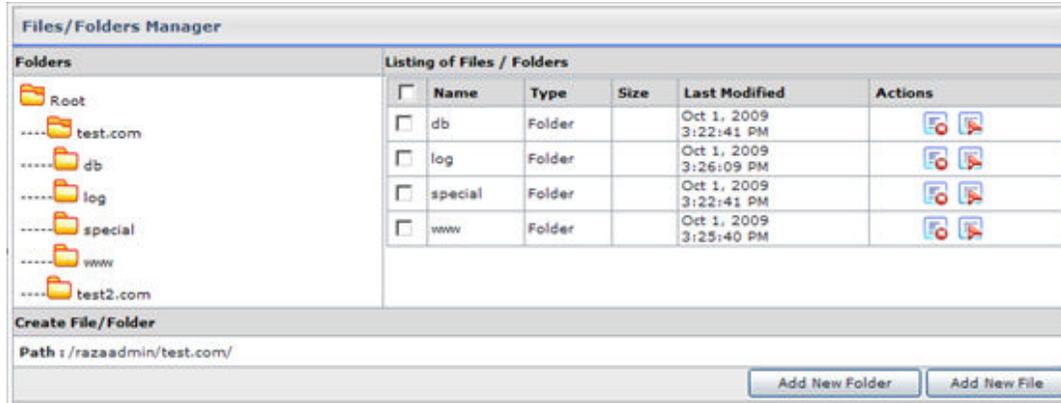
Adding new folder for your website

To add new folder for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Folders & Security** section click the **Folder Manager** link.

To add a new folder click the add folder button

To add a new file click the add new file button



Setting access permissions for your websites

To set the access permission for a website

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Domain Properties** section click the **Permissions** link.
- Provide the following information as required and click the **Save Settings** button.

Allow Anonymous:

Anonymous access, when enabled, allows anyone access without asking for a user name or password. By default anonymous access is ON.

Access Permissions:

You can set a variety of access permissions that apply to the virtual directory as a whole. This can range from only allowing browsers to read the virtual directory right through to allowing browsers to view your directory structure. The following permissions are available. And you can have multiple types of permissions available at a time.

Read

Sites with read access will be displayed to browsers.

Write

Sites with write access can be modified by browsers.

Directory Browsing

Sites with directory browsing access will display the directory structure to browsers.

Execute Permissions:

Sites with execute access will allow applications to run.

Scripts Only:

This option implies that you only allow scripts to run at selected website.

Scripts & Executables:

This option implies that you only allow both scripts and executables to run at selected website.

Enabling/disabling ASP Net scripting for your website

To enable/disable ASP Net scripting for a website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Click the **Domain Services** link and then **Scripting** link.
- Click the **ASP.Net** link.
 - To enable scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

Website Name	Status	Version
test.com	ON	

Enabling/Disabling Cold Fusion scripting for your website

To enable/disable Cold Fusion scripting for a website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Click the **Domain Services** link and then **Scripting** link.
- Click the **Cold Fusion** link.
 - To enable scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

Enabling/Disabling Perl scripting for your website

To enable/disable Perl scripting for a website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Click the **Domain Services** link and then **Scripting** link.
- Click the **Perl** link.
 - To enable scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

Enabling/Disabling PHP scripting for your website

To enable/disable PHP scripting for a website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Click the **Domain Services** link and then **Scripting** link.
- Click the **PHP** link.
 - To enable scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

Viewing Bandwidth consumption for your website

To view the disk usage summary for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Under the **Reports** section click the **Bandwidth Usage** link.

Viewing the statistics of your website

To view the stats for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select the **Domain Services** link and then **Web Stats** link.
- In the table listing, click the **View Stats** link for the required website.

Viewing the ASPFusion components details on your websites

To view the ASPFusion details on your websites:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select the **Domain Services** link and then **ASPFusion** link.
- You will be displayed with the following details about the **ASPFusion** components on your websites:

Website Name:

This is the name of the website for which you are given ASPFusion information.

Owner:

This is the login name of the user who created the website.

Status:

This is the status ASPFusion components on the website. It can be **ON** or **OFF**.

Viewing database details of your website

To view the details of the database of your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Domain Services** section and then click the **Databases** link.
- You will be displayed with the following details about the databases:

Database Name:

This is the name of the database. You can sort the database on the basis of their names.

Database Type:

This is the type of the database. It can be MS SQL or MySQL.

Associated Website:

This is the name of the associated website with this database with this database.

Database Size Last Action (Status):

This is the size of the database.

Connectivity:

This shows database connectivity.

Deleting the database for your website

To delete the database of your website:

- Click the **Domain** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Domain Services** section and then click the **Databases** link.
- In the table listing click the required database and click the **Delete** button.

Restoring the database for your website

To restore the database of your website:

- Click the **Domain** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Domain Services** section and then click the **Databases** link.
- In the table listing click the required database and click the **Restore** button.

Taking backup of the database for your website

To take the backup of the database of your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Domain Services** section and then click the **Databases** link.
- In the table listing click the required database and click the **Backup** button.

Setting Host Headers for your website

To set the host header for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select **Domain Properties** section and then click the **Host Headers** link.
- On Host Headers page, Click **Add Host Header** button.

Following order should be used while adding new host headers:

- domain.com
- www.domain.com

Multiple Identities (Host Headers) for "test.com"			
Host Headers	IP Address	Port	Action
test.com	192.168.0.137	80	
www.test.com	192.168.0.137	80	Delete

[Add Host Header]

Adding a private folder for your website

To add a private folder for your website:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select the **Domain Properties** section and then click the **Private Folders** link.
- On the add private folder page provide the following information and click **Add Private Folder** button.

Website Name:

Select the website from the drop down menu for which you want to add the private folder.

Folder Path:

Here enter the correct path for the new folder

User Name:

Here enter the user name for the folder being added

User Password:

Here enter the user password to access this folder

Confirm password:

Here re-type the password

Redirecting a website to a new URL

To redirect a website to a new URL:

- Click the **Domains** menu under the **General** section.
- In the **My Websites** section, select the required website in the table listing and click the **Properties** button.
- Select the **Domain Properties** section and then click the **URL Redirection** button.
- Provide the following information and click the **Save Settings** button.

URL Redirection of "test.com"	
Enable Redirect URL :	<input checked="" type="checkbox"/>
Redirect URL :	<input type="text" value="http://www.test.com"/>
Enable Default Document :	<input checked="" type="checkbox"/>
Default Document :	<input type="text" value="default.html,default.htm,default.asp,"/>

Enable Redirect URL:

You can set your web site domain to automatically redirect any browser traffic to another site. This is generally used if you have moved your web site to another domain name.

Tick this check box to enable redirection for the selected website.

Redirect URL:

Here enter the redirection address in the Redirect URL field. e.g. `http://Domain.com`.

Enable Default Document:

Tick this check box to enable default document for the selected website. A default document tells the web server how to behave when it receives a request for your site that does not specify a specific page. For example, when a web server receives a request for `http://yourdomain.com`, you can set it to automatically display any document titled `default.htm`, followed by `default.asp`, `default.html` etc., or any other name or type of file you want.

Default Document:

In Default Document box, enter the names of the documents that you want processed first in order, each followed by a comma and no space. e.g. `default.htm, default.asp, index.htm, index.asp`.

HOSTING MANAGER

Hosting Plans

The My Plan section lists all the available hosting plans at any time in a table view format shown as under. Normally When you click on the Hosting Plan menu, the plans are listed by default there and the My Plan submenu is disabled. Still in case you have visited other submenus of the hosting plan section you can view the My Plan listing by simply clicking the My Plan submenu. By selecting any plan you can quickly edit the properties or resources of any of the listed plans from this window.

You can perform following tasks under this section:

- Viewing all your purchased plans.
- Search a purchased plan.
- Viewing details of a particular purchased plan.
- Purchasing a plan.
- Comparing plans before purchasing.
- Viewing plan details before purchasing.

Searching a purchased plan

To search a purchased plan:

- Click the **Hosting Plan** menu under the **Hosting Manager** section.
- Click the **Purchased Plan** submenu.
- Above the table listing, enter the name of the required plan in the search text field and press the search image icon.
- The plans can be searched depending on the **Purchased Date**.
- Select the option best suited from the drop down menu:

Equal To:

Search all the plans having date equal to the provided date.

Less Than:

Search al the plans having date lesser than the provided date

Greater Than:

Search all the plans having date greater than the provided date.

Purchase Date : 

Viewing details of a particular purchased plan

To view the details of a plan:

- Click **Hosting Plan** menu under the **Hosting Manager** section.
- Click **Purchased Plan** submenu.
- In the table listing select the required plan.
- You will be displayed with the **General Information** of the selected plan.

Details of "Basic Plan - Windows"	
General Information	
Description :	Default Basic Plan added by Hosting Controller.
Status :	Available
Plan Type :	Windows
Websites in this plan	Total Websites : 1
test.com	
Plan Resources	Quantity
User Accounts :	1
Domains :	1
Sub-Domains :	1
ODBC DSN :	5
FrontPage Extension :	1
Disk Space & Bandwidth	
Disk Space (MB) :	250
Bandwidth (MB) :	500
Mail Domains	
Mail Server Type :	Exchange2007
Mail Domains :	1
Mailboxes per Mail Domain :	10

Comparing plans before purchasing

Hosting Controller allows you to compare two or more plans any time. This feature is very useful to give you a clear idea about your plans. This comparison is done on the basis of plan availability, resources and number of resources. After comparing you can sell any of the plan required. Note that at least two plans should be selected for comparison.

To compare plans (two or more) before purchasing:

- Click the **Hosting Plan** menu under the **Hosting Manager** section.
- Click the **Purchase a Plan** submenu.
- In the table listing select the plans you want to compare and press the **Compare** button.

Plans Offered by Your Web Host			Total Host Plans : 6+0
Compare			
Details			
Purchase			
Windows Plans			
Plan Name	Setup Price[USD]	Recurring Price[USD]	Select for Comparison
<input checked="" type="radio"/> ActiveSync2	0.00	0.00	<input checked="" type="checkbox"/>
<input type="radio"/> BB Ex	0.00	0.00	<input checked="" type="checkbox"/>
<input type="radio"/> ClickApp-Ex	0.00	0.00	<input type="checkbox"/>
<input type="radio"/> MailOnly Ex	0.00	0.00	<input type="checkbox"/>
<input type="radio"/> Unlimited Plan - Windows	0.00	0.00	<input type="checkbox"/>
<input type="radio"/> Unlimited Plan - Windows _13	10.00	0.00	<input type="checkbox"/>
			Page : 1 of 1

- You will be displayed with the plan comparison report. This comparison is composed of three sections, **Plan Information** , **Financial Details** and the **Plan Resources**.
- After you have compared the plans you can directly buy any of the plan (if required), by clicking the **Purchase** button.

Plans Comparison Report		
Plan Information		
Plan Name :	ActiveSync2	BB Ex
Status :	Available	Available
Financial Details (USD)		
Setup Price :	N/A	N/A
Promotional Price :	N/A	N/A
Monthly Recurring Price :	N/A	N/A
Quarterly Recurring Price :	N/A	N/A
Bi-Annual Recurring Price :	N/A	N/A
Yearly Recurring Price :	N/A	N/A
Other Package :	N/A	N/A
Plan Resources		
User Accounts :	Unlimited	Unlimited
Domains :	Unlimited	Excluded
Sub-Domains :	Unlimited	Excluded
Domain Registration :	Excluded	Excluded
ODBC DSN :	Unlimited	Excluded
COM Registration :	Excluded	Excluded
FrontPage Extension :	Excluded	Excluded
Shared SSL :	Unlimited	Excluded
Disk Space & Bandwidth		
Disk Space (MB) :	Unlimited	Excluded
Bandwidth (MB) :	Unlimited	Excluded
Mail Domains		
Mail Domains :	Unlimited	Unlimited
Mailboxes per Mail Domain :	Unlimited	Unlimited
Distribution Lists :	Unlimited	Unlimited
Public Folders :	Unlimited	Unlimited
BlackBerry :	Unlimited	Unlimited
ActiveSync :	Unlimited	Excluded
Stats Server		
Statistic Sites :	Unlimited	Excluded
Scripting		
PHP :	Unlimited	Excluded
.NET Framework :	Unlimited	Excluded
Databases		
SQL Server Databases :	Unlimited	Excluded
MySQL Databases :	Unlimited	Excluded
SharePoint Sites		
SharePoint Sites :	Unlimited	Excluded
Dynamic CRM Sites		
CRM Sites :	Unlimited	Excluded
OCS Sites		
OCS Sites :	Unlimited	Excluded
Click & Install Applications		
Forums :	Unlimited	Excluded
Blogs :	Unlimited	Excluded
E-Commerce :	Unlimited	Excluded
MSSQL Web Data Administrator :	Unlimited	Excluded
MySQL Web Data Administrator :	Unlimited	Excluded
Customer Support Solution :	Unlimited	Excluded
Content Management System :	Unlimited	Excluded
Website Builder :	Unlimited	Excluded
Photo Gallery :	Unlimited	Excluded
Ad Management :	Unlimited	Excluded
E-Cards :	Unlimited	Excluded
poll :	Unlimited	Excluded
Custom Add-Ons		
ChiChu Ki Mallian :	Unlimited	Excluded
Action	Purchase	Purchase

Purchasing a plan

To purchase a plan:

- Click **Hosting Plan** menu under the **Hosting Manager** section.
- Click the **Purchase a Plan** submenu.
- In the table listing, select the required plan (Windows / Linux) and click **Purchase** button.

Plans Offered by Your Web Host				Total Host Plans : 6+0
Compare				
Details				
Purchase				
Windows Plans				
Plan Name	Setup Price[USD]	Recurring Price[USD]	Select for Comparison	
<input checked="" type="radio"/> ActiveSync2	0.00	0.00	<input checked="" type="checkbox"/>	
<input type="radio"/> BB Ex	0.00	0.00	<input type="checkbox"/>	
<input type="radio"/> ClicApp-Ex	0.00	0.00	<input type="checkbox"/>	
<input type="radio"/> MailOnly Ex	0.00	0.00	<input type="checkbox"/>	
<input type="radio"/> Unlimited Plan - Windows	0.00	0.00	<input type="checkbox"/>	
<input type="radio"/> Unlimited Plan - Windows _13	10.00	0.00	<input type="checkbox"/>	
				Page : 1 of 1

- You will be displayed with the **General Details**, **Financial Details**, and **Purchase Details** on the purchase plan page.
- Click the **Purchase Now** button if you want to purchase this plan.

Buy a Plan			
General Information :			
Plan Name :	ActiveSync2		
Credit Limit assigned :	0 USD		
Your Closing Balance :	0.00 USD		
Available Credit Limit :	0.00 USD		
Financial Details :			
	Price[USD]	Discount	Your Price
Setup :	0.00	0.00%	0.00
Promotional :	0.00	--	0.00
Purchase Details :			
Quantity :	<input type="text" value="2"/>		
Recurring Duration :	<input type="text" value="Monthly"/>		
			<input type="button" value="Purchase Now"/>

Viewing plan details before purchasing

To view the details of a plan:

- Click **Hosting Plan** menu under the **Hosting Manager** section.
- Click **Purchase a Plan** submenu.
- In the table listing select the required plan and click the **Details** button.

- You will be displayed with the **Plan Information**, **Financial Details** and **Plan Resources** for the selected plan.

Plans Offered by Your Web Host			Total Host Plans : 6+0
Compare			
Details			
Purchase			
Windows Plans			
Plan Name	Setup Price[USD]	Recurring Price[USD]	Select for Comparison
<input checked="" type="radio"/> ActiveSync2	0.00	0.00	<input checked="" type="checkbox"/>
<input type="radio"/> BB Ex	0.00	0.00	<input type="checkbox"/>
<input type="radio"/> CliclApp-Ex	0.00	0.00	<input type="checkbox"/>
<input type="radio"/> MailOnly Ex	0.00	0.00	<input type="checkbox"/>
<input type="radio"/> Unlimited Plan - Windows	0.00	0.00	<input type="checkbox"/>
<input type="radio"/> Unlimited Plan - Windows _13	10.00	0.00	<input type="checkbox"/>
			Page : 1 of 1

Viewing all your purchased plans

To view your purchased plans:

- Click the **Hosting Plan** menu under the **Hosting Manager** section.
- Click the **Purchased Plans** submenu.
- You will be displayed with the details about your purchased plan, in a table listing.

Plan Name:

This is the name of the plan.

Purchased On:

This is the date when the plan was purchased.

Purchased Plans		Total Purchased Plans : 2
Details		
Plan Name	Purchased On	
<input checked="" type="radio"/> Basic Plan - Windows	Sep 11, 2009	
<input type="radio"/> Basic Plan - Windows	Sep 11, 2009	
		Page : 1 of 1

Billing System

Hosting Controller 7 has its own powerful **built-in** billing system and provides all the modern facilities which any other billing software can. As soon as you install the HC8 it is ready to use and you only need to configure it, which is also a very easy. It not only gives the basic billing features but also has mature reporting to give you the clear view for your financial transactions.

Following are the tasks you can perform under this section:

- How to fill your payment form and pay your bill.
- How to view your Transaction Statement.
- How to view the details of an invoice.
- How to view the details of a payment.

How to fill the payment form and pay your bill

Payment form is required to pay your bills. Normally the information you require is pre-populated from your Billing Profile and thus saves your time. You must provide correct information in the payment form to avoid any kind of mistake.

To make the payment through the Payment Form:

- Click **Billing System** menu under the **Hosting Manager** section.
- Click the **Payment Form** submenu.
- Provide the following information and click the **Pay Now** button.

First Name :

Here update your first name

Last Name :

here update your second name

Street Address:

Here update your address.

City :

Here update the city if required.

Country :

Here update the country if required.

Province / State :

Here update the province/state if required.

Email Address :

Here update your email address. in case you have changes your email address, updating your account should be the first thing you should be doing. As all your correspondence is done through this email address.

Phone No:

Here update your phone number as required.

Fax No :

Here update your fax number if required.

Zip / Postal Code :

update the zip/postal code if required.

Payment Details:**Payment Method**

Here select the gateway you want to set for the payment.

Your Arrears:

These are your previous arrears.

Amount to be Paid:

Here enter the amount you intend to pay for this transaction.

Make Payment	
First Name :	John
Last Name :	Smith
Street Address :	8721 Santa Monica
City :	Los Angeles CA
Country :	USA
Province / State :	California
Email Address :	john@hc.com
Phone No :	+1 (213) 341-8140
Fax No :	+ 1 (213) 330-0292
Zip / Postal Code :	90069
Payment Details	
Payment Method :	PayPal
Your Arrears :	0
Amount to be Paid :	0
<input type="button" value="Pay Now"/>	

Viewing your Transaction Statement

To view your transaction statement:

- Click the **Billing System** menu under the **General** section.
- Click the **Transaction Statement** submenu.
- You will be displayed with the following details about your transaction statement:

User Details:

These are the pre-populated details about you.

Account:

It is your login name. Your login name logically represents your account.

Closing Balance:

It is your current balance.

Currency:

This is the currency your reseller has selected for auto billing in panel.

Transaction Statement:

Following are the further details for the transaction statement.

From:

Select the date from when you want to view the transaction statement, from the drop down menu.

To:

Select the date till when you want to view the transaction statement, from the drop down menu.

Transaction ID:

This is the unique ID of payment or invoice. 'Pmt' stands for Payment where as 'Inv' stands for Invoice.

Plan Name:

This is your relevant plan for the invoice.

Date:

This is the invoice/payment creation date.

Amount:

This is the amount to be paid for invoice or payment. An amount in Green color always stands for payment. And amount in red stand for invoice.

Running Balance:

Running balance is the total credit or debit amount for the respective invoice or payment.

To view report you can select the required option from the drop down:

To view transaction statement for:

- All invoices select: All Invs
- All paid Invoices: Paid Invs
- All the partially paid invoices: Part Paid Invs
- All the due invoices: Due Invs
- All valid payments: Valid Pmts
- All pending payments: Pending Pmts

Note:

Payments can be Consumed, Partially Consumed, or Not Consumed.

Invoices can be Paid, Partially Paid or Due.

You can double click any invoice or payment, to view it further details.

The screenshot shows a 'Transaction Statement' window with the following details:

- User Details:** Account: wswswsws, Closing Balance: (In favour of wswswsws) 0.00, Currency: USD.
- Transaction Statement:** From: 7 Aug 2009 To: 6 Oct 2009. Includes a 'Show Report' button.
- Table:**

Transaction ID	Plan Name	Date	Amount	Running Balance	Action
pmt100066		Sep 02, 2009	10.00	0.00	Adjusted Paid thro...
inv100014	LevelBasic	Sep 02, 2009	10.00	10	Paid Signup...
- Buttons: 'Payment / Invoice Details' and 'HCS Transaction Statement'.
- Page: 1 of 1

Viewing the details of a Payment

To view the details of a payment:

- Click the **Billing System** under the **Hosting Manager**.
- Click the **Transaction Statement** submenu.
- Double click the required payment or invoice.
- You will be displayed with the following details of the payment.

General Details:

Account:

This is the login name of the user.

Email:

This is the email account that is provided in the Billing Profile of the user.

Phone:

This is the phone that is provided in the Billing Profile number of the user.

Address:

This is the address that is provided in the Billing Profile of the user.

Company:

It is the company that is provided in the Billing Profile of the user.

Date:

This is the payment date.

Description:

It can be either Paid through Panel interface or Offline Payment.

Payment Details:

Currency:

It is the currency in which the payment is made.

Amount:

It stands for the payment amount.

Date:

This is the payment date.

Payment Adjustment Details:

Invoice ID:

This is the unique identification number of the invoice.

Invoice Amount:

This is the total amount to be paid.

Payment Status:

This is the status of the payment.

Remaining Payment Amount:

This is the remaining amount of payment (if any).

Payment #100066			
General Details			
Account :	john		
Email :	john@hc.com		
Phone :	148973267		
Address :	8721 Santa Monica Boulevard, # 252, Los Angeles CA, USA		
Company :	Hosting Controller		
Date :	Sep 02, 2009		
Description :	Paid through HC interface [Gateway:SaferPay].		
Payment Details			
Currency :	USD		
Amount :	10.00		
Date :	Sep 02, 2009		
Payment Adjustment Details			
InvoiceId	Invoice Amount	Payment Status	Remaining Payment Amount
inv100014	10.00	Adjusted	0.00

Viewing the details of an Invoice

To view the details of an invoice :

- Click the **Billing System** under the **Hosting Manager**.
- Click the **Transaction Statement** submenu.
- Double click the required payment or invoice.
- You will be displayed with the following details of the invoice.

General Details:

Following are the general details related to this invoice.

Account:

This is the login name of the user.

Email:

This is the email account that is provided in the Billing Profile of the user.

Phone:

This is the phone that is provided in the Billing Profile number of the user.

Address:

This is the address that is provided in the Billing Profile of the user.

Date:

This is the due date for the invoice payment.

Note: All the due dates are in red color

Payment Details:

Currency:

It is the currency in which the payment is made.

Amount:

It stands for the payment amount.

Date:

This is the payment date.

Payment Adjustment Details:

Invoice ID:

This is the unique identification number of the invoice.

Invoice Amount:

This is the total amount to be paid.

Payment Status:

This is the status of the payment.

Remaining Payment Amount:

This is the remaining amount of payment (if any).

Payment #100066			
General Details			
Account :	john		
Email :	john@hc.com		
Phone :	148973267		
Address :	8721 Santa Monica Boulevard, # 252, Los Angeles CA, USA		
Company :	Hosting Controller		
Date :	Sep 02, 2009		
Description :	Paid through HC interface [Gateway:SaferPay].		
Payment Details			
Currency :	USD		
Amount :	10.00		
Date :	Sep 02, 2009		
Payment Adjustment Details			
InvoiceId	Invoice Amount	Payment Status	Remaining Payment Amount
inv100014	10.00	Adjusted	0.00

Reports

Hosting Quota:

The hosting quota submenu is used to view the quota related to the hosting resources. It provides you with all the details about your hosting resources.

Viewing your Hosting Quota

Disk Usage:

The disk Quota submenu is used to view the details about the disk space consumption. As a webadmin you might be concerned with details like how much of the disk space is still left, or how the sold is being consumed etc. To view such details this submenu is used.

Viewing your Disk Usage

Bandwidth Usage:

The bandwidth usage submenu is used to view the details about the bandwidth consumption.

Viewing your Bandwidth Usage

Viewing your Hosting Quota

To view your hosting quota details:

- Click the **Reports** menu under the **Hosting Manager** section
- Click the **Hosting Quota** submenu.
- You will be displayed with the following details about the hosting quota:

Resource Name:

This is the resource name. Double click a resource name to view it further details.

Allocated:

This is the allocated quantity of the resource.

Consumed:

This is the consumed amount of the resource from the sold quantity.

Left to Consume:

This is the amount that is left to be consumed, from the sold amount.

Hosting Quota Report of "razaadmin"			
Resource Name	Allocated	Consumed	Left to Consume
User Accounts :	2	1	1
Domains :	2	2	0
Sub-Domains :	2	0	2
ODBC DSN :	10	0	10
FrontPage Extension :	2	0	2
Disk Space & Bandwidth			
Disk Space (MB) :	500	0	500
Bandwidth (MB) :	1000	0	1000
Mail Domains			
Mail Domains :	2	1	1
Mailboxes :	20	1	19
Stats Server			
Statistic Sites :	2	2	0
Scripting			
PHP :	2	0	2
.NET Framework :	2	2	0
Databases			
SQL Server Databases :	10	0	10
MySQL Databases :	10	0	10

Viewing your Disk Usage Summary

To view your disk usage summary:

- Click the **Reports** menu under the **Hosting Manager** section.
- Click the **Disk Usage** submenu.
- You will be displayed with the following details your bandwidth usage:

Plan Name:

This is the name of the plan(s) you have bought.

Allocated:

This is the allocated disk space (measured in MB) to the respective plan(s).

Consumed:

This is the disk space the respective plan has consumed.

Remaining:

This is the disk space left for each plan to be consumed.

Total:

In case you have bought more than one plans, the total of each quantity for all plans is also displayed for your convenience.

Disk Usage Report of "razaadmin"				
Plan Name	Allocated	Consumed	Remaining	
Basic Plan - Windows [Sep 11, 2009]	250 MB	0.00 MB	250.00 MB	Graph
Basic Plan - Windows [Sep 11, 2009]	250 MB	0.00 MB	250.00 MB	Graph
Total	500 MB	0.00 MB	500.00 MB	

Viewing your Bandwidth Usage summary

To view your bandwidth usage summary:

- Click the **Reports** menu under the **Hosting Manager** section.
- Click the **Bandwidth Usage** submenu.
- You will be displayed with the following details your bandwidth usage:

Plan Name:

This is the plan(s) name you have purchased.

Allocated:

This is the respective allocated bandwidth to the plan(s).

Consumed:

This is the consumed amount from the allocated bandwidth by the respective plan.

Remaining:

This is the remaining bandwidth of the allocated amount, excluding the consumed amount.

Total:

In case you have bought more than one plans, the total of each quantity for all plans is also displayed for your convenience.

Domain Name:

This is the domain(s) created under the plan(s).

Consumed:

This is the bandwidth consumed by the above domain(s).

Six Month Usage:

To view last six month's summary use this hyper link.

Bandwidth Usage Report of "razaadmin"			
Plan Name	Allocated	Consumed	Remaining
Basic Plan - Windows [Sep 11, 2009]	500 MB	0.00 MB	500.00 MB
Basic Plan - Windows [Sep 11, 2009]	500 MB	0.00 MB	500.00 MB
Total	1000 MB	0.00 MB	1000.00 MB

[Six Months Usage](#)

TOOLBOX

Tools

This is one of the key area from the configurations and settings point of view. Here you can see all the tools which might be required by a website for proper functioning. It also consists of all the third party integrations.

The tools section consists of the following sub-sections:

- Folder Manager
- Mail Manager
- Database Manager
- Domain Registration
- Front Page Manager
- Stats Manager
- Scripting Manager
- DNS Manager
- COM Manager
- ACL Manager
- DSN Manager
- SSL Manager
- Index Server Manager
- ASPFusion
- Forums Manager

Folder Manager

This submenu is used to manage your site folders/files through HTML, rather than an FTP tool or other third-party application. You can upload, create or delete files, organize files in folders, and edit files.

In this section you can:

- Viewing the details of website folders.
- Performing folder management tasks.
- Adding new folder/file.
- Zipping a folder/file.
- Uploading folder/file.

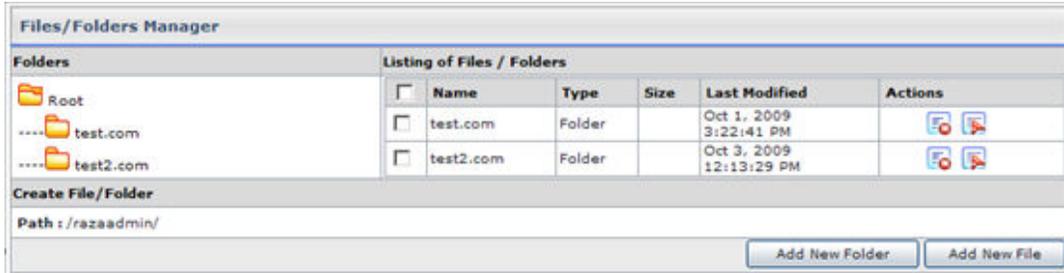
Add a new folder/file

To add a new file:

- Click the **Tools** menu under the **Toolbox** submenu
- Click the **Folder Manager** submenu
- Under the **Folders** section locate the right path/location for the new file.
- To add a new file click the **Add New File** button
- A **File Open Dialogue** will open, locate the required file and click the **Open** button
- The new file will be added

To add a new folder:

- Click the **Tools** menu under the **Toolbox** submenu
- Click the **Folder Manager** submenu
- Under the **Folders** section locate the right path/location for the new folder.
- Click the **Add New Folder** button.
- A file open dialogue will open, locate the required folder and click the **Open** button the new folder will be added



Zipping a folder/file

To Zip a file or folder:

- Click the **Tools** menu under the **Toolbox** submenu
- Click the **Folder Manager** submenu
- Provide the following information related to the zip file/folder and press the **Zip selected file/folder** button:

Path:

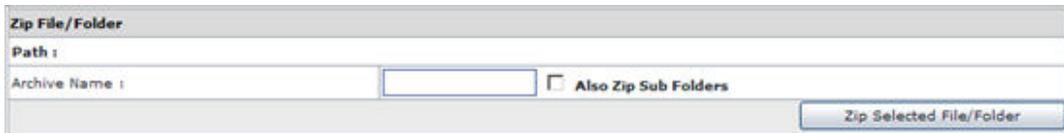
This is the path for the file/folder required to be zipped.

Archive Name:

Here enter the required archive name.

Also ZIP Sub Folders:

If you also want to zip the sub folder, tick this check box.



Viewing the details of website folders

To view the details of the folders:

- Click the **Tool** menu under the **Toolbox** section
- Click the **Folder Manager** submenu
- You will be displayed with the following details for your folders:

Folders:

Here you will be displayed with all the folders and their hierarchy with respect to users. Each user has a folder. All the users are created in the www root folder so at the top of the folder hierarchy is root folder. The root folder has all the resellers' folders. Each reseller then has its respective webadmins' folders and each webadmin has website(s) folder(s). Further each website has its own hierarchy of files/folders.

Listing of Files/Folders:

This is the detail listing of the file or folder of the folder selected at the left side.

Name:

This is the name of the file/folder.

Type:

This is the type of the file/folder.

Size:

This is the size of the file/folder.

Last Modified:

This is the date when the file/folder was last modified.

Actions:

This allows you to delete and rename the folder as required.

Files/Folders Manager																			
Folders	Listing of Files / Folders																		
<ul style="list-style-type: none"> Root test.com test2.com 	<table border="1"> <thead> <tr> <th><input type="checkbox"/></th> <th>Name</th> <th>Type</th> <th>Size</th> <th>Last Modified</th> <th>Actions</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td>test.com</td> <td>Folder</td> <td></td> <td>Oct 1, 2009 3:22:41 PM</td> <td> </td> </tr> <tr> <td><input type="checkbox"/></td> <td>test2.com</td> <td>Folder</td> <td></td> <td>Oct 3, 2009 12:13:29 PM</td> <td> </td> </tr> </tbody> </table>	<input type="checkbox"/>	Name	Type	Size	Last Modified	Actions	<input type="checkbox"/>	test.com	Folder		Oct 1, 2009 3:22:41 PM	 	<input type="checkbox"/>	test2.com	Folder		Oct 3, 2009 12:13:29 PM	 
<input type="checkbox"/>	Name	Type	Size	Last Modified	Actions														
<input type="checkbox"/>	test.com	Folder		Oct 1, 2009 3:22:41 PM	 														
<input type="checkbox"/>	test2.com	Folder		Oct 3, 2009 12:13:29 PM	 														

Performing the folder management tasks

The folders which are already uploaded may require some management task to be performed, they many include:

- Deleting an existing file or folder.
- Renaming an existing file or folder

To rename a file or folder

- Click the **Tool** menu under the **Toolbox** section.
- Click the **Folder Manager** submenu.
- Locate the required file/folder in the listing.
- In the **Actions** section.
- Click the Delete icon to delete the selected file or folder.

To rename a file or folder

- Click the **Tool** menu under the **Toolbox** section.
- Click the **Folder Manager** submenu.
- Locate the required file/folder in the listing.
- In the **Actions** section.
- Click the Rename icon to rename the selected file or folder.

Uploading a folder/file

To upload a file or folder:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Folder Manager** submenu
- Under the **Upload Files** section, perform the uploading as follows:

Path:

To provide the path for the uploading files press this button. Using the panel you can upload four files at a time. If you want to upload many files you can also use any FTP tool to upload your files.

Browse:

Click the browse button to provide the exact path for the file(s) to be uploaded.

Upload Files:

Click the upload file button to upload the selected file(s).

Upload Files		
Path :		
File 1 :	C:\WINDOWS\Microsoft.N	Browse...
File 2 :	C:\WINDOWS\Microsoft.N	Browse...
File 3 :	C:\WINDOWS\Microsoft.N	Browse...
File 4 :	C:\WINDOWS\Microsoft.N	Browse...

Upload Files

Mail Manager

The websites require mail domains, which gives them the ability to send and receive e mails. The mail manager submenu is used to manage the configurations related to mail manager.

Following are the tasks you can perform under Mail Manager:

- View the details of the mail domain.
- Adding a new mail domain.

Adding a new mail domain

To add a mail domain:

- Click the **Tools** menu under the **Toolbox** section.
- Click **Mail Manager** submenu.
- Click the **Add Mail Domain** submenu.
- On the add mail domain page provide the following information and click the **Add Mail Domain** button:

General Information:

Following is the general information required for mail addition.

Domain Name:

Here enter the name of the domain for which you want to create mail domain. The domain name and its mail domain name by convention, is same. So you will be displayed the name of the selected domain twice. One is the suggested name of the mail domain to be created (you can also change it from the drop down menu) and the other is the name of the selected domain for which you want to create the mail domain.

Default Mailbox:

Every mail domain has a default mailbox.

Select Mailbox Database:

Select the mailbox database from the list as required.

Deleting an existing mail domain

To delete an existing mail domain:

- Click the **Tool** menu under the **Toolbox** section
- Click the **Mail Domains** submenu
- In the table listing select the required domain and click the **Delete** button

Note:

- When you select to delete a domain, it is only deleted from the panel.
- Only the test domain is deleted.

Database Manager

Each website has a related database which is required for the proper functioning of the website. To manage database for your website, the panel provides you with the Database Manager to perform and view details for your websites databases. Thus Database Manager submenu is used to manage and configure the database related to each website.

Following are the tasks you can perform under this section:

- Viewing database details.
- Add new database.

Viewing database details

To view the details of all your databases:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Database Manager**
- You will be displayed with the following details about the databases:

Database Name:

This is the name of the database. You can sort the database on the basis of their names.

Database Type:

This is the type of the database. It can be MS SQL or MySql.

Associated Website:

This is the name of the associated website with this database with this database.

Database Size Last Action (Status):

This is the size of the database.

Connectivity:

This shows database connectivity.

Adding a new MSSQL database

To add a new database:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Database Manager** link.
- Click the **Add MSSQL Database** submenu.
- Provide the following information on the add database page and click the **Add Database** button:

General Information:

Following is the general information required for adding the database.

Database Type:

Select the database type from the drop down menu. It can be MS-SQL or MySQL.

Associated Website:

Select the website, from the drop down menu that will be associated to the database being added.

Database Name:

Here enter the name of the database.

Database Login:

Here enter the login name for the new database. It will be used to connect to the database.

Password:

Here enter the password for the database. It is normally used with the login name while connecting the database.

Confirm Password:

Here re-type the password you have entered in the above field.

Advance Settings:

Select configure to specify advance level settings for the database you are going to add.

Maximum Data File (MDF) Size:

Specify data file size in this field or leave it as server default.

Maximum Log File (LDF) Size:

Specify log file size in this field or leave it as server default.

Select Database Instance:

Select instance for the database from the list as required.

Add MSSQL Database	
General Information	
Database Type :	MS-SQL Server
Associated Website :	test.com
Database Name :	blogdb
Database Login :	newblogdb
Password :	****
Confirm Password :	****
Advance Settings :	Configure
Maximum Data File (MDF) Size :	Server Default MB
Maximum Log File (LDF) Size :	Server Default MB
Select Database Instance :	waqas (192.168.0.137)
<input type="button" value="Add Database"/>	

Add MySQL Database	
General Information	
Database Type :	MySQL
Associated Website :	test.com
Database Name :	blogdb
Database Login :	newblogdb
Password :	****
Confirm Password :	****
Select Database Instance :	waqas (192.168.0.137 : 3306)
<input type="button" value="Add Database"/>	

Adding a new MySQL database

To add a new database:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Database Manager** link.
- Click the **Add MySQL Database** submenu.
- Provide the following information on the add database page and click the **Add Database** button:

General Information:

Following is the general information required for adding the database.

Database Type:

Select the database type from the drop down menu. It can be MS-SQL or MySql.

Associated Website:

Select the website, from the drop down menu that will be associated to the database being added.

Database Name:

Here enter the name of the database.

Database Login:

Here enter the login name for the new database. It will be used to connect to the database.

Password:

Here enter the password for the database. It is normally used with the login name while connecting the database.

Confirm Password:

Here re-type the password you have entered in the above field.

Select Database Instance:

Select instance for the database from the list as required.

Add MySQL Database	
General Information	
Database Type :	MySQL
Associated Website :	test.com
Database Name :	blogdb
Database Login :	newblogdb
Password :	****
Confirm Password :	****
Select Database Instance :	waqas (192.168.0.137 : 3306)
<input type="button" value="Add Database"/>	

Domain Registration

Domain Registration is a process of selecting a unique name on the Internet. If no other such name exists all over the internet only then you can successfully register the desired name. A domain name is always unique over the internet.

These are the task you can perform related to domain name registrations:

- Viewing all existing registered domains.
- Check if a particular domain exists.
- Register a domain.
- Extend the registration duration of an already registered domain.
- Change password of an existing registered mail domain.
- Change contact of existing mail domain.
- Change the Name Server of an existing mail domain.
- Viewing details of an existing mail domain.
- Deleting an existing mail domain.

Viewing all existing registered domains

To view the details of an existing domain

- Click the **Tools** menu under the **Toolbox** section
- Click the **Domain Registration** menu.
- In the table listing you will be displayed with the following details about the registered domains.

Domain Name:

This is the name of the website. The entire registered domains are shown in this table listing.

Owner:

This is the login name of the webadmin who owns the website.

Registration Date:

This is the date when the respective website was registered.

Expiration Date:

This is the date when the respective website will be expired.

Registered Domains				Total Registered Domains : 1
<input type="button" value="Extend Duration"/> <input type="button" value="Change Password"/> <input type="button" value="Change Contact"/> <input type="button" value="Change NS"/> <input type="button" value="Details"/> <input type="button" value="Delete"/>				
Domain Name	Owner	Registration Date	Expiration Date	
 TestDomain.com [Test]	webadmin1	Jul 20, 2009	Jul 20, 2010	

Page : 1 of 1

Viewing details of an existing mail domain

To view the details of an existing domain:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Domain Registration** menu
- In the table listing click the required domain and press the **Details** button. You will be displayed it the following details about the domain.

Domain Name:

This is the name of the selected website.

Hosting Plan:

This is the plan name under which the domain is made.

Registrar:

This is the domain registrar which is used to register the domain.

Registration Date:

This is the registration date of the domain.

Expiration Date:

This is the expiration date of the selected domain.

Primary Name Server:

This is the primary name server for the selected domain.

Secondary Name Server:

This is the secondary name server for the selected domain.

Details of "TestDomain.com" [Registrar : Enom]	
Domain Name :	TestDomain.com
Hosting Plan :	
Registrar :	Realtime
Registration Date :	Jul 20, 2009
Expiration Date :	Jul 20, 2010
Primary Name Server :	ns1.domain.com (72.5.54.12)
Secondary Name Server :	ns2.domain.com (72.5.54.13)

Note:

The details that are displayed here are the details saved by the panel and not by the domain registrant.

Changing Name Server of an existing mail domain

To change the name server of an existing domain:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Domain Registration** menu.
- In the table listing click the required domain and click **Change NS** button.
- On the change name server page, select the DNS Server as required and press the **Change NS** button.

Domain Name:

This is the pre-populated name of the selected website.

DNS Servers:

These are all the DNS servers in the cluster. Select the radio button adjacent to the required DNS server and it will be selected as the new name server.

Primary Name Server:

This is the respective Primary Name Server.

Secondary Name Server:

This is the respective Secondary Name Server.

Change Name Servers		[Registrar : Enom]
Domain Information		
Domain Name :	TestDomain.com	
DNS Servers		
	Primary Name Server	Secondary Name Server
<input type="radio"/> Hina	ns1.domain.com (72.5.54.12)	ns2.domain.com (72.5.54.13)
<input checked="" type="radio"/> Khawar	ns1.domain.com (72.5.54.12)	ns2.domain.com (72.5.54.13)
		<input type="button" value="Change NS"/>

Registering a domain

To register a domain:

- Click the **Tool** menu under the **Toolbox** submenu
- Click the **Domain Registration** link
- Click the **Register Domain** submenu
- Provide the following information and click the **Register Domain** button.

Domain Information:

Following is the domain information required for domain registration

Domain Name:

Here enter the name of the domain you want to register.

Domain Password:

Here enter a password for your domain.

Organization:

Here enter your organization name.

Registration Period:

Select the suitable period for the domain registration from the drop down menu.

Domain Privacy:

Add Privacy:

Select this checkbox if you don't want to reveal your ownership details.

DNS Servers:

Following is the information related to the DNS servers, it is required for the domain registration.

Primary Name Server:

Here enter your primary name server.

Secondary Name Server:

Here enter your secondary name server.

Administrative Contact:

Following is the administrative contact.

Handle:

Here enter the handle (username).

First Name:

Here enter your first name.

Last Name:

Here enter your last name.

Email Address:

Here enter the email address. This may be used for the correspondence.

Street Address:

Here enter your street address.

City:

Here enter the name of your city.

Country:

Here enter your country name.

Province / State:

Here enter your province or state.

ZIP / Postal Code:

Here enter the zip/ postal code of your area.

Phone No:

Here enter your phone number.

Fax NO:

Here enter the fax number if any.

Organization:

Here enter your organization name.

Register a Domain Name		[Registrar : Enom]
Domain Information		
Domain Name :	domain1	.com
Domain Password :	*****	*
Organization :	HostingController	
Registration Period :	1	Year(s)
Domain Privacy		
Add Privacy :	<input checked="" type="checkbox"/>	
DNS Servers		
	Primary Name Server	Secondary Name Server
<input type="radio"/> Hina	ns1.domain.com (72.5.54.12)	ns2.domain.com (72.5.54.13)
<input checked="" type="radio"/> Khanar	ns1.domain.com (72.5.54.12)	ns2.domain.com (72.5.54.13)
Hosting Plan Information		
Hosting Plan :	MailOnly Ex	
Administrative Contact		
Handle :		
First Name :	webadmin1 *	
Last Name :	webadmin1 *	
Email Address :	waqas@hostingcont *	
Street Address :	webadmin1 *	
City :	webadmin1 *	
Country :	United States *	
Province / State :	Alabama *	
Zip / Postal Code :	webadmin1 *	
Phone No :	webadmin1 *	
Fax No :		
Organization :		
		Register Domain

Changing password of an existing registered mail domain

To change the password of an existing registered domain:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Domain Registration** submenu
- In the table listing select the required domain and click the **Change Password** button
- Provide the following information on this page and select the **Change Password** button.

Domain Name:

This is the pre-populated name of the selected website.

New Password:

Here enter the new password.

Extending the registration duration of an already registered domain

To extend the registration duration of an already registered domain:

- Click the **Tool** menu under the **Toolbox** section
- Click the **Domain Registration** submenu
- In the table listing select the required domain and click the **Extend Duration** button
- On the domain registration page, provide the following information:
 - Domain Name:**
This is the name of the selected domain. This is a pre-populated value for your convenience.
 - Expiration Date:**
This the current expiration date of the selected domain.
 - Registration Period:**
Select the required registration period from the drop down menu.
 - Extend Duration:**
Click this button to extend the date you have set for the selected domain.

Note:

If your domain's registration period is passed your domain will expire, and some other domain can be registered with the same name.

Changing contact of existing mail domain

To change the contact information of an existing registered domain:

- Click the **Tool** menu under the **Toolbox** section
- Click the **Domain Registration** submenu
- In the table listing select the required domain and click the **Change Contact** button.
- Update the information on the change contact page as follows and press the **Update Contact** information button:

Domain Information

Domain Name:

This is the pre-populated name of the selected website.

Administrative Contact:

Following is the administrative contact; you can update any information if required.

Handle:

Here update the handle (username).

First Name:

Here update your first name.

Last Name:

Here update your last name.

Email Address:

Here update the email address. This may be used for the correspondence.

Street Address:

Here update your street address.

City:

Here update the name of your city.

Country:

Here update your country name.

Province / State:

Here update your province or state.

ZIP / Postal Code:

Here update the zip/ postal code of your area.

Phone No:

Here update your phone number.

Fax No:

Here update the fax number if any.

Organization:

Here update your organization name.

Edit Contact Information		[Registrar : Enom]
Domain Information		
Domain Name :	TestDomain.com	
Administrative Contact		
Handle :	America	
First Name :	John *	
Last Name :	Kenaddy *	
Email Address :	testing@testing.com *	
Street Address :	456 *	
City :	New York *	
Country :	US *	
Province / State :	Ohio *	
Zip / Postal Code :	1000 *	
Phone No :	13246 *	
Fax No :	1234564 *	
Organization :	Microsoft	
		<input type="button" value="Update Contact Information"/>

Checking if a particular domain exists

To check if a particular domain already exists or not:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Domain Registration** submenu
- Click the **Check Domain** submenu
- Enter the desired name for the domain you want to register in the **Domain Name** text box and click the **Check Domain** button. You will be displayed with respective outcome

Note:

Your selected domain registrar is shown at top right corner.

Check Domain		[Registrar : Enom]
Domain Information		
Domain Name :	<input type="text" value="www.hc.com"/> *	
		<input type="button" value="Check Domain"/>

FrontPage Manager

The FrontPage Manager is used to publish your web site using Microsoft FrontPage™. These extensions can occasionally become corrupt, so you can uninstall and then reinstall FrontPage™ Extensions whenever required.

Following are the tasks you can perform under this section:

- Installing Frontpage Extensions
- Uninstalling FrontPage Extensions

Installing FrontPage Extensions

To Install FrontPage Extensions:

- Click **Tools** menu under **Toolbox** section.
- Click **FrontPage Manager** link.
- Select the **Website Name** form the drop down menu.
- Enter your **SMTP Server** correctly and click **Install FrontPage** button.

The screenshot shows a dialog box titled "Install Extensions". It has two input fields: "Website Name" with a dropdown menu showing "ClickApp2.com" and "SMTP Server" with a text box containing "mail.ClickApp2.com". A button labeled "Install FrontPage" is located at the bottom right of the dialog.

Uninstall ForntPage Extensions

To Uninstall FrontPage Extensions:

- Click **Tools** menu under **Toolbox** section.
- Click **FrontPage Manager** link.
- Click **Uninstall Extensions** submenu.
- Select the **Website Name** form the drop down menu.
- Select the **Full Uninstall** option (Yes or No) and click **Uninstall FrontPage** button.

The screenshot shows a dialog box titled "Uninstall Extensions". It has two input fields: "Website Name" with a dropdown menu showing "MyDomain.com" and "Full Uninstall" with a dropdown menu showing "Yes". A button labeled "Uninstall FrontPage" is located at the bottom right of the dialog.

Stats Manager

Each of the website produces some online statistics. This statistic includes visitor information, page views, clicks and much more. The Stats Manager submenu is used to view and manage these statistics.

Following are the tasks you can perform under the Stats Manager:

- Viewing details of stats site
- Viewing web stats for a website

Viewing web stats for a website

To view the statistics of a site:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Stats Manager** submenu
- In the table listing, click the **View Stats** link under the **Actions** column for the required site.

Stats Sites		Total Stats Sites : 10
<input type="button" value="Delete"/>		
Website Name	Action	
<input checked="" type="radio"/> ClickApp2.com	View Stats	
<input type="radio"/> ClickApp5.com	View Stats	
<input type="radio"/> DNS5.com	View Stats	
<input type="radio"/> DNS6.com	View Stats	
<input type="radio"/> DNS7.com	View Stats	
<input type="radio"/> foe1.com	View Stats	
<input type="radio"/> foe2.com	View Stats	
<input type="radio"/> foe3.com	View Stats	
<input type="radio"/> foe4.com	View Stats	
<input type="radio"/> MyDomain.com	View Stats	

Note:

To view the details of the stats for your website, stats server should be enabled.

Viewing details of stats site

To view details of all the stats site:

- Click the **Tool** menu under the **Toolbox** section
- Click the **Stats Manager** submenu
- You will be displayed with the following details about the stats site:

Website Name:

This is the name of the website. You can sort this column on the basis of the website name.

Action:

This is the action you can take for the respective website. To view statistics of the selected website click the **View Stats** hyperlink.

Scripting Manager

Many websites require a scripting language to display their contents correctly. At the same time enabling every type of scripting for all the websites is not safe as well. So the panel allows you to enable or disable scripting for the required websites only thus ensuring security. The scripting manager allows you to enable or disable the scripting languages for the selected website.

Following are the tasks you can perform under this section:

- Viewing details of the PHP enabled websites.
- How to Enable/Disable PHP for a website.
- Viewing details of the Cold Fusion enabled websites.
- How to Enable/Disable Cold Fusion for a website.
- Viewing details of the ASP Net enabled websites.
- How to Enable/Disable ASP Net for a website.
- Viewing details of the Perl enabled websites.
- How to Enable/Disable Perl for a website.

Viewing details of the Perl enabled websites

To view the details of the Perl enabled websites:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **Perl** link
- You will be displayed with the following Perl details in a table listing:

Website Name:

This is the name of the selected website.

Status:

This is the status of the Perl scripting on the website. It can be **ON** or **OFF**.

How to enable/disable Perl for a website

To enable/disable Perl Scripting for a website:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **Perl** link.
 - To enable scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

How to enable/disable ASP Net for a website

To enable/disable ASP Net scripting for a website:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **ASP Net** link.
 - To enable scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

Viewing details of the ASP Net enabled websites

To view the details of the ASP enabled websites:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **ASP** link
- You will be displayed with the following ASP details in a table listing:

Website Name:

This is the name of the selected website.

Status:

This is the status of the ASP.Net scripting on the website. It can be ON or OFF.

Version:

This is the version of the ASP.NET.

Viewing details of the PHP enabled websites

To view the details of the PHP enabled websites:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **PHP** link
- You will be displayed with the following details in a table listing:

Website Name:

This is the name of the selected website.

Status:

This is the status of the PHP scripting on the website. It can be **ON** or **OFF**.

How to enable/disable PHP for a website

To enable/disable PHP scripting for a website:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **PHP** link.
 - To enable PHP scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

How to enable/disable Cold Fusion for a website

To enable/disable Cold Fusion scripting for a website:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **Cold Fusion** link.
 - To enable scripting select the website and click **Enable** button. (Scripting can only be enabled if it was disabled)
 - To disable scripting select the required website and click **Disable** button.

Viewing details of the Cold Fusion enabled websites

To view the details of the Cold Fusion MX enabled websites:

- Click the **Tools** menu under the **Toolbox** section
- Click the **Scripting Manager** submenu
- Click the **Cold Fusion MX** link
- You will be displayed with the following Cold Fusion MX details in a table listing:

Website Name:

This is the name of the selected website.

Status:

This is the status of the Cold Fusion MX scripting on the website. It can be **ON** or **OFF**.

DNS Manager

This submenu is used to manage DNS. The DNS is a type of name server, which is required to convert domain names into IP addresses on the Internet.

Following tasks can be performed related to DNS managements:

- Viewing the details of DNS Zones.
- Editing a DNS Zone.

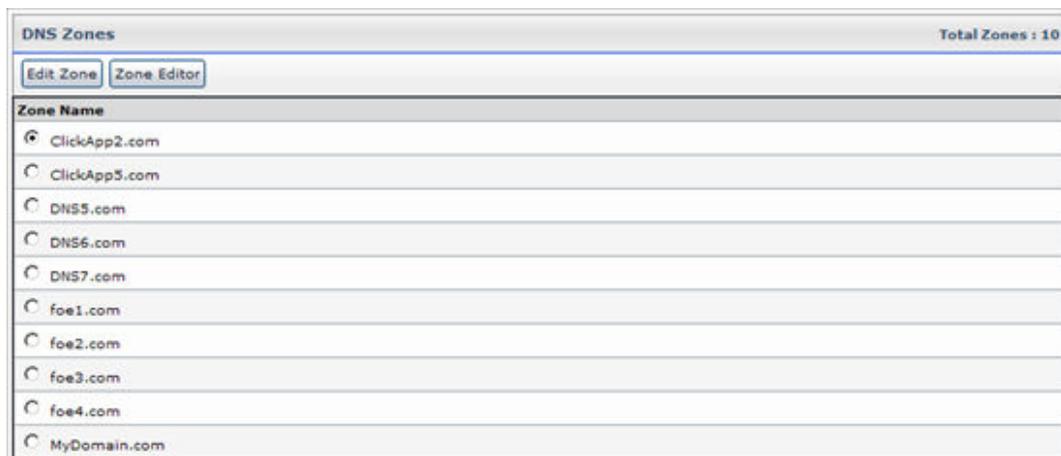
Viewing detail of DNS Zones

To view the details of the all the DNS zones:

- Click the **Tools** menu under the **Toolbox** section
- Click the **DNS Manager** submenu
- You will be displayed with the following details about the DNS zones

Zone Name:

Following are all the DNS zones.

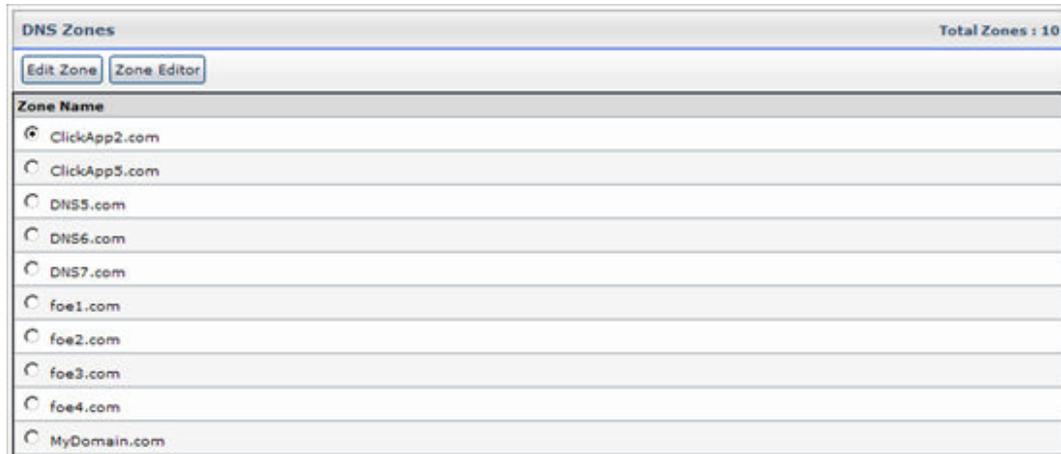


Zone Name
<input checked="" type="radio"/> ClickApp2.com
<input type="radio"/> ClickApp3.com
<input type="radio"/> DNS5.com
<input type="radio"/> DNS6.com
<input type="radio"/> DNS7.com
<input type="radio"/> foe1.com
<input type="radio"/> foe2.com
<input type="radio"/> foe3.com
<input type="radio"/> foe4.com
<input type="radio"/> MyDomain.com

Editing a DNS zone

To edit a DNS zone:

- Click the **Tools** menu under the **Toolbox** section
- Click the **DNS Manager** button
- In the table listing, select the required zone and click the **Edit Zone** button



Note:
 You must always be very careful editing a DNS zone and if even a minor mistake is done then the site is not reachable any more.

COM Manager

COM components allow the same block of library code to be shared between several tasks rather than each task containing separate copies of the routines it uses.

You can manage your website COMs from the panel. And the **COM Manager** submenu is used to view and manage the COM components.

Following are the task you can perform for the panel:

- View all the details of all the registered COM
- Register a new COM
- Unregister an already registered COM

Viewing details of all the registered COMs

To view the details of COM in your cluster:

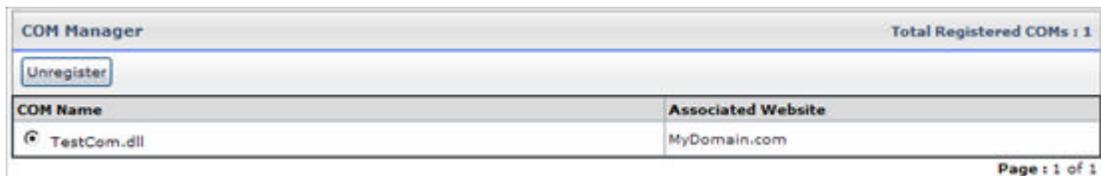
- Click the **Tool** menu under **Toolbox** section
- Click **COM Manager** link
- In the registered COM's table listing you will be displayed with the following details about all the COMs:

COM Name:

This is the COM name.

Associated Website:

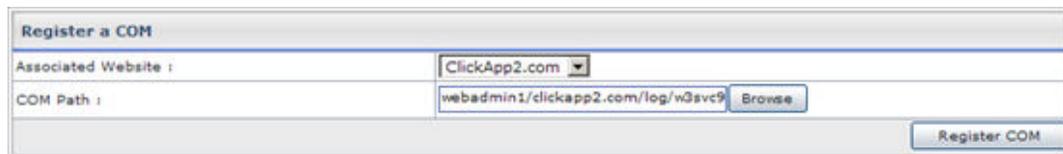
This is the associated website to the respective COM.



Registering a COM

To register a new COM:

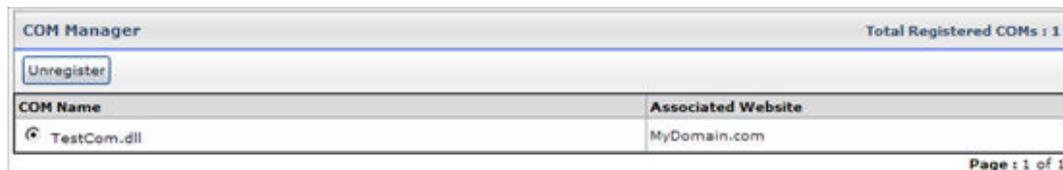
- Click the **Tools** menu under the **Toolbox** section
- Click the **COM** link
- Provide the **Associated Website** and **COM Path** and click the **Register COM** button.



Unregistering a COM

To unregister a COM:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **COM Manager** submenu.
- In the registered COM table listing, select the required COM and press the **UnRegister** button.



ACL Manager

ACL, refers to Access Control List, is a method for limiting the use of a specific resource to authorized users only. Most network security systems operate by allowing selective use of services.

The panel provides **ACL Manager** to control and limit access to data for authorised users only. The **ACL Manager** link is used to set permissions on the file and folders for a particular user(s).

Following are the tasks you can perform under this section:

- Viewing the access details on the website folders
- Set/Remove/Change permissions for a file/folder

Set/Remove/Change permissions for a file/folder

To View/Set/Remove access permissions for a particular folder(s)/file(s) of a website:

- Click the **Tools** menu under the **Toolbox** section
- Click the **ACL Manager** link under the **Folders & Security** section.
- You will be displayed with the folder(s)/file(s) details.
- Select the required folder(s)/file(s) and click the **View/Set/Remove Permissions**.
- You will see the following information on the permissions page. Perform the access permission tasks as required:

Select user to whom you wish to assign permissions for this object:

Path:

This is the path of the selected folder. For your ease it is pre-populated.

Users:

These are all the users on your server.

Permissions:

These are all the possible permissions you can set for the respective users.

Inheritance:

This is the inheritance options that can be applied to the selected folder

Users and Groups to whom permissions have been assigned for the object:

This is the inheritance options that can be applied to the selected folder

View / Set / Remove ACL Permissions

Select user to whom you wish to assign permissions for this object :

Path : /webadmin1/

Users	Permissions	Inheritance
ASPNET	Full Control	Subfolders
ClickApp2.com_web	Change	Files only
ClickApp5.com_web	Read	Both(files, folders)
DNS5.com_web	Write	No inheritance
DNS6.com_web	Execute	
DNS7.com_web	Delete	

Add / Change

Users and Groups to whom permissions have been assigned for this object :

User Name	Permissions (Inheritance)
<input checked="" type="radio"/> FtpUser	Read (No Inheritance)
<input type="radio"/> webadmin1	Full Control (Both(files, folder))
<input type="radio"/> Administrators	Full Control (Both(files, folder))
<input type="radio"/> SYSTEM	Full Control (Both(files, folder))
<input type="radio"/> Administrators	Full Control (No Inheritance)
<input type="radio"/> Users	ReadExe (Both(files, folder))
<input type="radio"/> Users	(Subfolders)

Remove

Viewing the access details on the website folders

To view the access details of all the website folders:

- Click the **Tool** menu under the **Toolbox** section.
- Click the **ACL Manager** link under the **Folders & Security** section.
- You will be displayed with the following details about the folder permissions:

Folders:

Here you will be displayed with all the folders and their hierarchy with respect to users. Each user has a folder.

Listing of files / folders:

This is the detail listing of the file or folder of the folder selected at the left side.

Root:

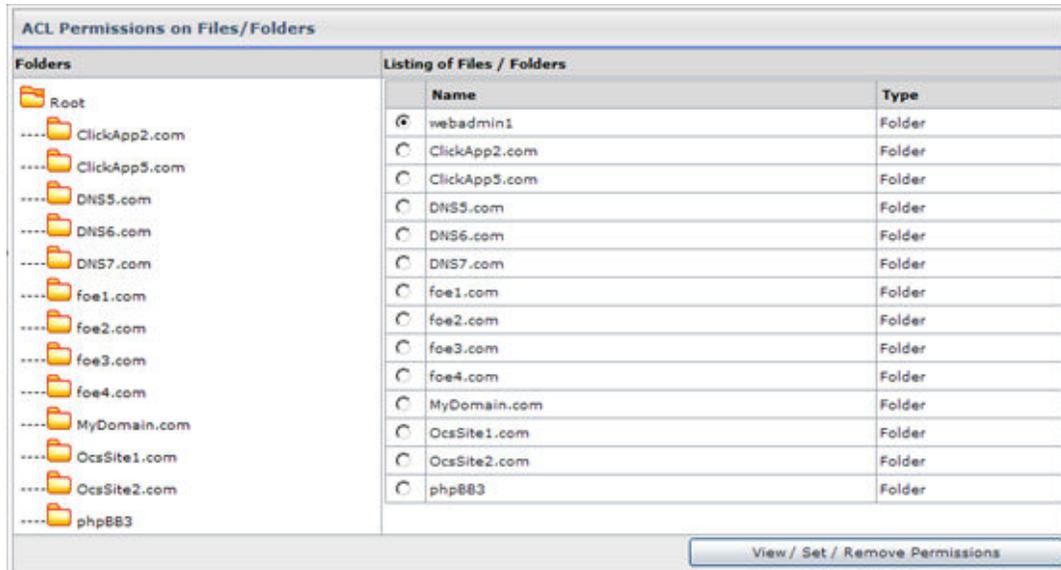
All the users are created in the www root folder so at the top of the folder hierarchy is root folder. The root folder has all the resellers' folders.

Name:

This is the name of the file/folder.

Type:

This is the type of the file/folder.



DSN Manager

This submenu is used to manage DNS. The DNS is a type of name server, which is required to convert domain names into IP addresses on the Internet.

Following tasks can be performed related to DNS managements:

- Viewing details of DSN for the websites.
- Adding a new DSN.
- Editing an existing DSN.
- Deleting a DSN.

Viewing details of DSN for the websites

To view the details of all the DSN on your website:

- Click the **Tools** menu under the **Toolbox** section
- Click the **DSN Manager**
- You will be displayed with the following details about the DSN:

DSN Name:

This is the name of the DSN.

Driver Type:

This is the driver type.

Associated Website:

This is the associated website with this DSN.

Cold Fusion MX:

This is the version of Cold Fusion MX.

ODBC DSNs				Total DSNs : 1
<input type="button" value="Edit DSN"/> <input type="button" value="Delete"/>				
DSN Name	Driver Type	Associated Website	Cold Fusion MX	
dsn	MS Access	MyDomain.com	False	

Page : 1 of 1

Viewing details of ODBC DSN for your website

To view the details of the ODBC DSN of your website:

- Click the **Tools** menu under the **Toolbox** section
- Click the **DSN Manager**
- You will be displayed with the following details about the DSN of your website:

DSN Name:

This is the name of ODBC Data Source. This name is used in your code to call databases.

Driver Type:

Driver identifies the type of ODBC Data Source. It is "YES", if it is Cold Fusion MX DSN, "NO" if it is not Cold Fusion MX DSN.

Associated Website:

This is the name of the associated website with this DSN.

Cold Fusion Mx:

This is the version of the Cold Fusion MX.

ODBC DSNs				Total DSNs : 1
<input type="button" value="Edit DSN"/> <input type="button" value="Delete"/>				
DSN Name	Driver Type	Associated Website	Cold Fusion MX	
dsn	MS Access	MyDomain.com	False	

Page : 1 of 1

Adding a new DSN

To add a new DSN record:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **DSN Manager** link.
- Click the **Add DSN** submenu.
- Provide the following information and select **Next** button:

Associated website Name:

Select the required website from the drop down menu.

DSN Name:

Here enter the DNS name.

Description:

Here enter any description related to the DSN.

DSN driver:

Select the correct DSN driver from the drop down menu.

User Name:

Specify user name in this field.

Password:

Specify password in this field.

Physical Path:

Select **Browse** to specify exact path of the file.

Select **Add DSN** to proceed.

Editing an existing DSN

To edit an existing DSN:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **DSN Manager** link.
- Select the required DSN from the table listing and click the **Edit DSN** button.
- Update the **User name**, **Password** and **Physical Path** as required and click the **Update DSN** button.

SSL Manager

The shared SSL certificate enables Internet Service Providers (ISPs) to provide SSL (Secure Sockets Layer) encryption and business authentication to Web business customers, but without the need to issue unique digital certificates to each hosted customer. This submenu is used to manage SSL.

Following are the tasks you can perform under this section:

- Viewing details of SSL details on your websites.
- Adding a shared SSL.
- Edit a shared SSL.
- Deleting a SSL.

Viewing details of SSL details on your website

To view the details of SSL Manager:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **SSL Manager** link.
- You will be displayed with the following details about the SSL:

SSL Name:

This is the name with which the shared SSL is created.

Website Name:

This is the name of the website.

Path:

This is the path on which SSL share is mapped. Customer uploads his files to this path and then accesses his files as `https://secure.provider.com/ShareName`.

Index Server Manager

The index server builds an index (catalog) of the selected website that can be easily searched from any Web browser with the sample query forms.

Following are the tasks you can perform:

- Viewing details of index server catalog
- Creating index server catalog for a website
- Performing incremental scan for a website
- Removing catalog for an indexed website
- Performing full scan for a website

Viewing details of Index Server Catalog

To view the index server catalog:

- Click the **Tool** menu under the **Toolbox** section
- Click the **Index Server Manager** link
- You will be displayed with the following information about the indexed websites:

Website Name:

This is the name of the website. The table can be sorted on the basis of the website name.

Status:

The status can be *Indexed* or *Not Indexed*.

Index Server Catalogs		Total Websites : 12
<input type="button" value="Create Catalog"/> <input type="button" value="Remove Catalog"/> <input type="button" value="Incremental Scan"/> <input type="button" value="Full Scan"/>		
Website Name	Status	
<input checked="" type="radio"/> ClickApp2.com	Not Indexed	
<input type="radio"/> ClickApp5.com	Not Indexed	
<input type="radio"/> DNS5.com	Not Indexed	
<input type="radio"/> DNS6.com	Not Indexed	
<input type="radio"/> DNS7.com	Not Indexed	
<input type="radio"/> foe1.com	Not Indexed	
<input type="radio"/> foe2.com	Not Indexed	
<input type="radio"/> foe3.com	Not Indexed	
<input type="radio"/> foe4.com	Not Indexed	
<input type="radio"/> MyDomain.com	Not Indexed	

Performing Incremental Scan for a website

To perform the incremental scan for a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Index Server Manager** link.
- In the table listing click the required website and click the **Incremental Scan** button.

Performing Full Scan for a website

To perform full scan for a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Index Server Manager** link.
- In the table listing select the required website.
- Click the **Full Scan** button.

Removing catalog for an indexed website

To remove the index catalog for a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Index Server Manager** link.
- In the table listing select the required website and click the **Remove Catalog** button.

Note:

You can only remove the catalog for a website if they have been created for that website. If you have not created the index you can not remove them.

Creating index server catalog for a website

To create index server catalog for a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Index Server Manager** link.
- In the table listing select the website you want to create Index Catalog.
- Click the **Create Catalog** button.

ASPFusion

ASPFusion components accelerate the development of complete solutions for high-volume Shared Web and Application Hosting. Above all it makes the components secured for shared hosting and make it easy for the administrator to turn access on/off for a particular website.

Following are the tasks you can perform under the ASPFusion section:

- Viewing the ASPFusion details on your websites
- Enabling ASPFusion components
- Disabling ASPFusion components

Disabling ASPFusion components

To disable ASPFusion components on a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **ASPFusion** link.
- In the table listing click select the required website and click the **Disable** button.

Note:

The enable button is enabled only if the ASPFusion components are already disable for a respective website.

Enabling ASPFusion components

To enable ASPFusion components on a website:

- Click the **Tools** menu, under the **Toolbox** section.
- Click the **ASPFusion** link.
- In the table listing, select the required website and click the **Enable** button.

Forum Manager

Forums are one the most popular ways for individual discussions these days. Forums can have different topic listings and individuals can send and receive responses to the topics of their interests. For giving a broader perspective to the product, panel provides fully features forums for its users.

Following are the tasks you can perform under forums section:

- How to view details of the forums on the website
- How to install forums for a website
- How to delete the forums for a website
- How to disable forums for a website

How to disable forums for a website

To disable forums for a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Forums** submenu.
- In the table listing locate the required website and click **Disable** button for that website.

Forums			Total Intalled Applications : 4
Webstie Name	Application Type	Status	Actions
ClickApp2.com/PHP88828	phpBB	Enable	Disable Uninstall
DNS5.com/PhpBbFinal1	phpBB	Enable	Disable Uninstall
DNS6.com/FFFOR7451	phpBB	Enable	Disable Uninstall
foe2.com/PHP88826	phpBB	Enable	Disable Uninstall

How to install forums for a website

To install forums for a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Forum** link.
- Click the **Install Forum** submenu.
- Provide the **General Preferences** for the website and click the **Install App** button.

Install Forums

General Information

Application Name :

Website Name :

Virtual Directory Name :

Database Name :

Database Login :

Password :

Confirm Password :

Select Database Instance :

This is a third party application which is being bundled by Hosting Controller. This application comes with no warranties of any kind. Although Hosting Controller has tested this application but Hosting Controller cannot be held responsible for any errors or bugs in this application. Your use of this application is at your own discretion and risk. Checking "I Accept" means that you agree to the above disclaimer.

I Accept

How to view details of the forums on the website

To view the forums details:

- Click the **Tools** menu, under the **Toolbox** section
- Click the **Forums** submenu
- You will be displayed with the following information:

Website Name:

This is the name of website, for which the forums are enabled.

Application Type:

This is the .type of the application.

Status:

It is the current status of the forums for the respective website. It can be **enabled** or **disabled**.

Actions:

This is the action you can take against the respective website. It can be:

Uninstall:

It will delete the forums on the respective website.

Disable:

It will disable the forums on the respective website.

Note:

The difference between disable and delete is that if you have disabled the forums they can be enabled any time later but in case you have deleted them they require to be reinstalled.

Forums			Total Intalled Applications : 4
Website Name	Application Type	Status	Actions
ClickApp2.com/PHPBB28	phpBB	Enable	Disable Uninstall
DNS5.com/PhpBbFinal1	phpBB	Enable	Disable Uninstall
DNS6.com/FFFOR7451	phpBB	Enable	Disable Uninstall
foe2.com/PHPBB26	phpBB	Enable	Disable Uninstall

How to uninstall the forums for a website

To delete forums form a website:

- Click the **Tools** menu under the **Toolbox** section.
- Click the **Forums** submenu.
- In the table listing locate the required website and click **Uninstall** link for that website.

Forums			Total Intalled Applications : 4
Webstie Name	Application Type	Status	Actions
ClickApp2.com/PHPBBB28	phpBB	Enable	Disable Uninstall
DNS5.com/PhpBbFinal1	phpBB	Enable	Disable Uninstall
DNS6.com/FFFOR7431	phpBB	Enable	Disable Uninstall
foe2.com/PHPBBB26	phpBB	Enable	Disable Uninstall

SYSTEM

My Server

My Server has all the sections related to the server configurations. In this section you can set the default settings for the panel, update your profile and so on. Since this section is has important information, it is important that you provide each setting correctly and keep it updated.

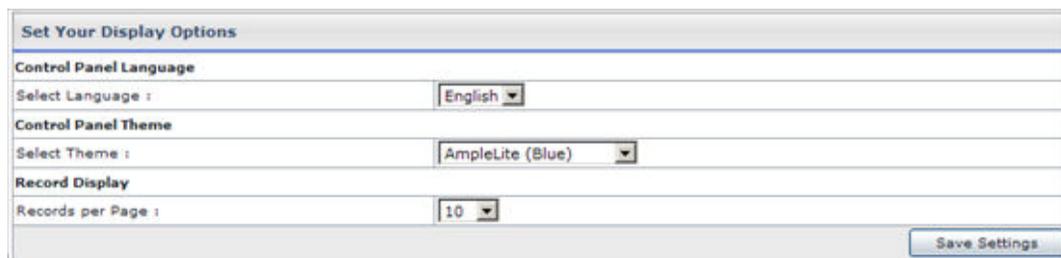
It has following sections and sub sections:

- Viewing the referral details.
- Changing the control panel language.
- Changing the control panel theme/skin.
- Changing the number of record per page.
- Changing your personal profile
- Enable password complexity.

Changing the Control Panel Language

To set the control panel language:

- Click **My Server** menu under the **System** section
- Click the **Display Settings** submenu under the **Configure Panel** section
- On the next page under the **Control Panel Language** section, select the required language from the drop down menu and click the **Save Settings** button.



The screenshot shows a web form titled "Set Your Display Options". It contains three sections, each with a label and a dropdown menu:

- Control Panel Language:** The dropdown menu is set to "English".
- Control Panel Theme:** The dropdown menu is set to "AmpleLite (Blue)".
- Record Display:** The dropdown menu is set to "10".

At the bottom right of the form is a button labeled "Save Settings".

Changing the Control Panel Theme / Skin

To change the Control Panel theme:

- Click the **My Server** menu
- Click the **Display Settings** submenu under the **Configure Panel** section
- On the next page under **Control Panel Theme**

- Select the required theme from the drop down menu and click the **Save Settings** button.

The screenshot shows a web form titled "Set Your Display Options". It contains three main sections:

- Control Panel Language:** A dropdown menu with "English" selected.
- Control Panel Theme:** A dropdown menu with "AmpleLite (Blue)" selected.
- Record Display:** A dropdown menu with "10" selected.

 A "Save Settings" button is located at the bottom right of the form.

Enabling Password Complexity

To enable password complexity:

- Click **My Server** menu under the **System** section.
- Click the **General Settings** submenu under the **User Settings** section.
- Tick the **Enable Password Complexity** check box.
- Also provide the **Minimum Password Length**. When you enable the password complexity you also have to set the minimum length.
- Click the **Save Settings** button.

The screenshot shows a web form titled "General Settings". It contains two main fields:

- Enable Password Complexity:** A checkbox that is checked.
- Minimum Password Length:** A text input field containing the number "5".

 A "Save Settings" button is located at the bottom right of the form.

Note:

Minimum field required is at least 12 characters

Changing your personal profile

To edit your personal profile:

- Click the **My Server** menu under **System** section.
- Click the **Personal Profile** submenu under the **Administrators** section.
- Update the **Profile Information** as required.
- Click the **Update Profile** button.

The screenshot shows a 'General Profile' form with the following fields and values:

Profile Information	
First Name :	john *
Last Name :	smith *
Description :	
Email Address :	john@hc.com *
Street Address 1 :	8721 Santa Monica *
Street Address 2 :	
City :	Los Angeles *
Country :	United States ▾
Province / State :	California ▾ Other
Zip / Postal Code :	90069 *
Phone No :	+ 1 (213) 341-8140 *
Fax No :	
National Identification No :	
Company :	

Update General Profile

Changing the number of records per page

To set the required record display per page:

- Click the **My Server** menu under **General** section.
- Click the **Display Settings** submenu under the **Configure Panel** section.
- On the display settings page under **Record Display** per page, type the desired number for record per page and click the **Save Settings** button.

The screenshot shows the 'Set Your Display Options' form with the following settings:

Control Panel Language	
Select Language :	English ▾
Control Panel Theme	
Select Theme :	AmpleLite (Blue) ▾
Record Display	
Records per Page :	10 ▾

Save Settings

Viewing the Referral details

To view the referral details:

- Click **My Server** menu under the **System** section.
- Click the **Referral Settings** details under the ?? section
- You will be displayed with the following details:

Customer Name:

This table displays all your users. Select the radio button against the name of the customer for whom you wish to enable referral program.

Discount Percentage:

Enter the percentage of the total signup amount which you wish to pay to referrer as referral bonus. This amount is registered in your panel as an offline payment only.

For example, if you get a new signup worth \$100/month referred through 'Tony' and you have set 10% Discount Percentage then \$10 will be registered in Tony's control panel as an offline payment.

Referral URL:

This is the URL which should be used for signup.

Referral Settings		
Customer Name	Discount Percentage	Referral URL
webadmin1	0.00	http://58.65.163.185:8787/SignupManager/signup.aspx?ActionIdentifier=dP7o3Bo6p%2fsWX7IMRwffl3PD0eh8BgtccblwT4Jvk0A%3d&referral=webadmin1&Language=English

HELP

Trouble Ticket

Trouble ticketing is a built-in feature of reporting a specific problem or issues or requesting help from your reseller. Thus it is an easy way of sending a support request to your hosting administrator or Hosting Controller whenever you have a problem.

Following are the tasks you can perform under this section:

- Viewing all your trouble tickets
- Viewing details of a trouble ticket
- Creating a new trouble ticket.
- Submitting response to a trouble ticket
- Closing a trouble ticket.

Viewing all your trouble tickets

To view all your client tickets:

- Click the **Trouble Ticket** menu under the **Help** section.
- Click **My Tickets** submenu.
- You will be displayed with all the tickets in your panel with the following details.

Ticket Number:

Every ticket is given a number. This number is just like the serial number. Within your panel this number is unique.

Subject:

This is the subject of the ticket sent by the client. This is set by user who has escalated the ticket.

Replies:

This is the total number of responses given to this ticket.

Issue Date:

This is the issue date of the ticket.

Category:

This is the category from where the ticket belongs.

Last Updated By:

This is the user name who lastly updated it. It help you find out quickly if there was any response to your ticket.

Status:

This is the current status of the ticket. It can be **New**, **Closed**, or **Updated**.

Manage Your Tickets							Total Tickets : 1
<input type="button" value="View Ticket"/> <input type="button" value="Close Ticket"/> <input type="button" value="Delete"/>							
Ticket Number	Subject	Replies	Issue Date	Category	Last Updated By	Status	
3	assistance required	0	10/12/2009 7:59:23 PM	User Manager		New	

Creating a new trouble ticket

To create a new trouble ticket:

- Click **Trouble Ticket** menu under the **Help** section.
- Click **New Ticket** submenu.
- Select the **Category** and **Priority** for the new ticket.
- Tick the **Solution by Email also** tick box if the response is also required through an email.
- Provide the **Subject** and **Problem** for the new ticket.
- Click the **Create Ticket** button.

Submit a New Trouble Ticket	
Category :	User Manager
Priority :	Normal
Solution by Email also :	<input checked="" type="checkbox"/>
Subject :	assistance required
Problem :	license activation problem.
<input type="button" value="Create Ticket"/>	

Submitting response to a trouble ticket

To submit a response to a ticket:

- Click the **Trouble Ticket** menu under the **Help** section
- Click the **My Tickets** submenu
- In the table listing select the ticket for which you want to submit response.
- Click the **View Ticket** button, you will be displayed with the ticket details.
- Under **Enter the Response** section, provide the **Subject** and **Reply**, and click **Submit Response** button.

Closing a trouble ticket

To close an existing ticket:

- Click the **Trouble Ticket** menu under the **Help** section.
- Click the **My Tickets** submenu.
- In the table listing select the ticket for which you want to close.
- click the **View** button, you will be displayed with the ticket details.
- Among these details you can find the **Close Ticket** button against the **Action** column.
- Click this button to close the selected ticket.

Manage Your Tickets							Total Tickets : 1
<input type="button" value="View Ticket"/> <input type="button" value="Close Ticket"/> <input type="button" value="Delete"/>							
Ticket Number	Subject	Replies	Issue Date	Category	Last Updated By	Status	
3	assistance required	0	10/12/2009 7:59:23 PM	User Manager		New	

Message Center

The built-in Message Center is not only a feature of the user friendly interface but also a convenient way to receive instant messages. You can use this message center to receive important announcements quickly and easily. Thus the message center keeps you updated regarding your reseller.

Following are the tasks you can perform under this section:

- Viewing all your received messages.
- Viewing details of a message.

Viewing details of a message

To view all your sent messages:

- Click **Message Center** menu under the **Help** section.
- Select the required message from the table listing and click the **Detail** button.

- You will be displayed with the message details.

Message Details	
Sent by :	reseller2
Sent to User(s) :	webadmin1
Date Sent :	Oct 13, 2009
Priority :	Normal
Action :	<input type="button" value="Mark as Read"/>
Message Details	
Domain Registration	
Please give me your feed back on the new resources added in the Domain Registration section.	
Show/Hide Responses	

Viewing all your received Messages

To view all your sent messages:

- Click **Message Center** menu under the **Help** section.
- You will be displayed all your sent messages in a table listing.

Manage Your Received Messages			Total Messages : 2
<input type="button" value="View Message"/> <input type="button" value="Mark as Unread"/>			
Message Subject	Status	Priority	Date Received
<input checked="" type="radio"/> Sub Domains	Read	 Low	Oct 13, 2009
<input type="radio"/> Domain Registration	Unread	 Normal	Oct 13, 2009

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